

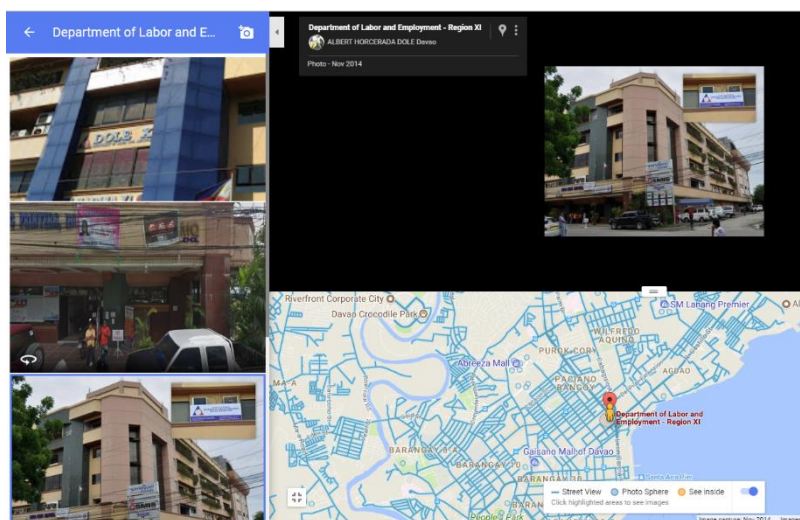
ADDRESSING ACCESSIBILITY ISSUES

1. CFO Davao Satellite Office

Coinciding with its 38th year anniversary, the CFO will be launching its extension office in Mindanao by June 2018. Davao City in particular, is the target site of the satellite office. The CFO records show that from 2005-2015, about 9% or 77,639 out of 888,152 of registered Filipino emigrants come from Mindanao. A CFO extension office in Mindanao, therefore, answers a common concern among clients from this region.

The CFO has received numerous requests from clients requesting for the establishment of an office in Mindanao to address their needs, especially that there is now an international airport in Davao City. The same proposal has been emphasized in previous meetings and dialogues between the CFO and local constituents in the Mindanao area.

In consideration of these factors, and consistent with the national government's initiatives to make its frontline services accessible in all parts of the country, the CFO will establish its latest Satellite Office at the 5th Floor of AMQ Building, corner Lakandula Street, Dacudao Avenue, Agdao, Davao City. The building also houses the regional office of the Dept. of Labor and Employment. The said office will render services similar to that offered by the



CFO offices in Manila and in Cebu City, such as orientation seminars for emigrants and US-bound Exchange Visitor Program participants, Guidance and Counseling Program for Filipino spouses and partners of foreign nationals, and Country Familiarization Seminar for Europe-bound Au Pair Program participants.

2. Online Pre-Departure Orientation Seminar for US-Bound Emigrants

In line with the policy pronouncement of President Rodrigo Duterte of making it easier for overseas Filipinos to avail government services, the CFO is currently developing an Online Pre-departure Seminar for US-bound emigrants.

It would serve as an alternative to the mandatory traditional PDOS that requires physical attendance of emigrants to CFO offices. Being internet-based, the platform can be accessed 24/7. It is expected to lessen the registration time of emigrants and reduce their transportation expenses, as well.

The Online PDOS will be piloted to US-bound emigrants first. It will be assessed for its effectiveness and efficiency before a wider implementation to include other countries of destination. The USA has been the top country destination of Filipino emigrants with 449,660 registrants or 50.63% out of 888,152 total registrants for the past 10 years (2005-2015).

Aside from its alignment with the marching orders of President Duterte, this innovation takes advantage of today's digital technology. Thru the online PDOS, emigrants need not physically come to the CFO main office in Manila or Cebu satellite office to attend the mandatory PDOS. They will have an option to take the PDOS online anytime from the comforts of their home or anywhere, provided however, that they have access to the Internet.

3. CFO Freedom of Information People's Manual



The CFO adheres to Executive Order (E.O.) No. 2 of President Duterte that implements the Freedom of Information. The EO mandates all government offices and agencies in the executive branch to provide the public with full disclosure and access to public documents.

In this regard, the CFO's Freedom of Information (FOI) People's Manual provides guidelines in the filing and processing of requests for information. It also includes the types of information that can be requested from the CFO, the procedures in handling approval and denial of requests, as well as process flow charts and document templates.

As a pro-active measure, all available statistics generated by CFO are posted in its website as well as in the Open Data Portal and the FOI Portal of the government. Special statistics that were previously requested are also posted in the CFO FOI Corner.