

*Office of the President of the
Philippines*

COMMISSION ON FILIPINOS OVERSEAS

Accomplishment Report FY 2016-2020

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About the Agency

Commission on Filipinos Overseas: An Overview

Established on 16 June 1980 through *Batas Pambansa 79*, the Commission on Filipinos Overseas (CFO) is an agency of the Philippine Government under the Office of the President tasked to promote and uphold the interests, rights and welfare of overseas Filipinos and strengthen their ties with the Motherland. Section 3 of BP 79 states the following functions and power:

- a. Provide advice and assistance to the President of the Philippines and the *Batasang Pambansa* in the formulation of policies and measures affecting Filipinos overseas;
- b. Formulate, in coordination with agencies concerned, an integrated program for the promotion of the welfare of Filipinos overseas for implementation by suitable existing agencies;
- c. Coordinate and monitor the implementation of such an integrated program;
- d. Initiate and directly undertake the implementation of special projects and programs, whenever necessary, to promote the welfare of Filipinos overseas with respect to their interests and activities in the Philippines;
- e. Serve as a forum for preserving and enhancing the social, economic and cultural ties of Filipinos overseas with their motherland;
- f. Provide liaison services to Filipinos overseas with appropriate government and private agencies in the transaction of business and similar ventures in the Philippines;
- g. Promulgate rules and regulations to carry out the objectives of this Act;
- h. Call upon any agency of the government, including government-owned or controlled corporations, to render whatever assistance is needed in the pursuance of the objectives of this Act; and
- i. Perform such other related functions as may be directed by the President or assigned by law.

VISION

The Commission on Filipinos Overseas envisions a community of well-respected and proudly competitive Filipinos overseas who contribute significantly to the productivity and well-being of the countries where they reside or work while maintaining strong political, economic and cultural ties with the Philippines.

MISSION

To be the Philippines' premier institution in promoting policies, programs, and projects with Migration and Development as a framework for the strengthening of and empowering the community of Filipinos overseas.

CFO QUALITY POLICY

We in the Commission on Filipinos Overseas (CFO), a government agency responsible for upholding the interests, rights and welfare of overseas Filipinos and strengthening their ties with the Philippines, commit to effectively and efficiently deliver gender-responsive policies, programs and services for the well-being and empowerment of the community of Filipinos overseas.

In pursuit of this commitment, we shall:

Capacitate our people through continuous professional development anchored on social responsibility;

Formulate policies and facilitate quality and citizen-centric programs and services that exceed the expectations of the public we serve; and

Optimize the benefits of migration, with overseas Filipinos as development partners of the Philippines and their host countries, while addressing the social costs.

With the commitment to uphold the principles of good governance and the highest standards of excellence, we adhere to comply and continuously improve our quality management system and other legal requirements.

“Kalidad na serbisyo para sa mamamayan, abot sa labas ng bayan.”

HIGHLIGHTS OF CFO'S ACCOMPLISHMENT FY 2016 - 2020

A. CFO UGNAYAN

Given the policy pronouncement of President Rodrigo Duterte on bringing government services closer to overseas Filipinos, and as part of its mandate of strengthening relations with the Filipino community overseas, the Commission on Filipinos Overseas developed the Ugnayan Series. This program also aims to address the limitation of the Commission with reference to its physical presence in the destination countries of its clientele. The absence of CFO offices overseas somehow diminishes its regular communication with overseas Filipinos.

The Ugnayan is a series of gathering/meetings with Filipino community/organization leaders in various regions of the world to discuss means of cooperation for diaspora engagement. It serves as a platform for the engagement of OFs to familiarize them about the programs and services of CFO. It also intends to empower OFs by promoting CFO's financial freedom campaign, establishment of support network, and intensifying their participation in the government's campaign against human trafficking.

With this project, networking among the Filipino community organizations can also be instrumental in encouraging diaspora philanthropic activities in support of Philippine development. It also complements efforts to encourage OFs to exercise their right of suffrage while overseas and avail of financial literacy trainings.

The following matrix describes the multi-pronged strategies of the Ugnayan to fully engage the Filipino Diaspora:

STRATEGIES/ACTIVITIES IN IMPLEMENTING THE UGNAYAN	DESCRIPTION
1. Courtesy Visit to the Philippine Embassy/Consulate	Courtesy visit to the Philippine Post/ Mission to coordinate activities of the Ugnayan
2. Coordinative meeting with the FilCom Leaders	Meeting with partner Filipino Community that will help arrange the Ugnayan in their area of jurisdiction
3. Meeting with Government Offices (for possible bilateral agreement)	Visit/meeting with the counterparts. This meeting will require visit to various migrant serving government office in the destination countries
4. Grand Alumni Reunion/meeting with the Presidential awardees	Consultation meeting with Presidential awardees in the country

5. Inauguration of Sentro Rizal and distribution of Virtual Sentro Rizal (VSR)	CFO in coordination with National Commission on Cultural and the Arts will inaugurate VSR and Sentro Rizal venue at the Philippine Embassy/Consulate
6. Itanong Mo Kay Ato! Itanong Mo Kay Sis! (CFO –SIS)	2-hour forum/consultation on psychosocial and legal issues common to migrants. Promotion of the CFO online/web based application that can help migrants
7. Youth Forum	Implement Youth Forum in coordination with the Philippine Embassy/Consulate

Through the Ugnayan Series, CFO met with thousands of Filipino community leaders in countries with large concentrations of overseas Filipinos particularly the United States. The *Ugnayan* presents an opportunity for CFO to reach out to overseas Filipinos (organizations, media, civil society, etc.) to discuss various ways of diaspora engagement for the home country's development.

Since 2016, the following Ugnayan Series were conducted:

DESTINATION	DATE	ACCOMPLISHMENTS	FILCOM /LEADERS ENGAGED
1. WEST COAST	November 17-25, 2019	<ol style="list-style-type: none"> 1. Meeting with the Filipino Community of Stockton and Lathrop, California. CFO under the headship of Justice Francisco P. Acosta. 2. Oath taking of Atty. Cesar Albano as CFO Honorary Envoy to San Francisco, California. As Honorary Envoy, Atty. Albano became the CFO's conduit to Filipino communities in San Francisco. It is a pro bono obligation and Atty. Albano happily accepted the same. 3. Visit to ABS-CBN The Filipino Channel (TFC) North and Latin America Headquarters. 4. Briefing with ABS-CBN TFC. Secretary Acosta also apprised the attendees of the result of the meeting with the Filipino community 	<ol style="list-style-type: none"> 1. Filipino community in Lathrop 2. Filipino Community of San Francisco. 3. Filipino Teachers under the EVP Program 4. Filipino Workers Center (PWC) 5. Filipino American

		<p>in Lathrop, and the proposed visa free travel for Filipinos to Guam.</p> <p>5. Interview by TFC's Adobo Nation. <i>Secretary Acosta was interviewed by Ms. Henni Espinosa for a taped segment of TFC's Adobo Nation.</i></p> <p>6. Meeting with ABS-CBN TFC Employees. The following issues were raised by the participants:</p> <ul style="list-style-type: none"> • Need to improve information about retirement opportunities in the Philippines, including the costs and benefits • Portability of Medicare benefits of Filipino-Americans to the Philippines • Need for assistance in securing loan from banks • Need for welcome back program for retirees • Information about viable investment opportunities in the Philippines <p>7. Meeting with the Filipino Community of San Francisco. Secretary Acosta and Consul General Bensusan then signed a Memorandum of Agreement in the presence of the Ugnayan participants.</p> <p>8. Meeting with ABS-CBN TFC Officers</p> <p>9. Town Hall Meeting of San Francisco Filipino Cultural Center</p> <p>10. Visit to the Innovation Center, a municipal civic technology-oriented institution that contribute to public services in the State of Nevada mainly in sanitation, planning, public works and administrative functions</p> <p>11. Meeting with US Department of Labor, a US Government agency</p>	<p>Service Group, Inc. Bayanihan Center</p> <p>6. Filipino American Community of Los Angeles (FACLA)</p> <p>7. Coalition of Filipino American Chambers of Commerce, Inc. (COFACC)</p> <p>8. Filipino Community of Los Angeles</p> <p>9. Filipino Community of San Diego</p> <p>10. Search to Involve Pilipino Americans (SIPA)</p> <p>11. Lex Talionis Fraternitas North America (Lex NA)</p>
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		<p>that administers and enforces more than 180 federal laws.</p> <p>12. Meeting with Filipino Teachers under the J1 Visa at the Clark County School District</p> <p>13. Catholic Mass at St. Lorenzo Ruiz Catholic Church</p> <p>14. Meeting with the Pilipino Workers Center (PWC), a non-profit organization in downtown Los Angeles that assists Filipinos in distress, especially the rights of workers.</p> <p>15. Meeting and Visit to the Filipino American Service Group, Inc. Bayanihan Center</p> <p>16. Meeting with Search to Involve Pilipino Americans (SIPA)</p> <p>17. Meeting with Filipino American Community of Los Angeles (FACLA)</p> <p>18. Meeting with the Coalition of Filipino American Chambers of Commerce, Inc. (COFACC)</p> <p>19. Interview by Binibining Maharlika</p> <p>20. Town Hall Meeting with the Filipino Community of Los Angeles</p> <p>21. Meeting with the Filipino Community of San Diego</p> <p>22. Meeting with Lex Talionis Fraternitas North America (Lex NA)</p>	
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2. HAWAII	20-28 October 2019	<ol style="list-style-type: none"> 1. The CFO team led by Secretary Francisco P. Acosta was interviewed by KITV4's Annalisa Burgos, a Filipino TV news anchor / reporter now based in Hawaii. 2. Interview with Him Bea Sampaga, a contributing writer of the Hawaii Filipino Chronicle (HFC) 3. Meeting on domestic violence with key partners, that include: <ul style="list-style-type: none"> • Domestic Violence Action Center, which says about 30% of fatal domestic violence cases in Hawaii involve someone of Filipino ancestry • Congress of Visayan Organizations • Dr. Belinda Aquino and Psychiatrist Dr. Celia Ona from the University of Hawaii • Rose Bautista, who established a center called Aking Bahay which advocates against domestic violence 4. Meeting with Filipino communities and previous PAFIOO awardees 5. Meeting with Overseas Ilocano Community in Hawaii 6. Meeting with PH at Hawaiian Posts 7. Sec. Acosta was interviewed by Flor Martinez and Venus Florido of KNDI Radio, a Tagalog-Ilocano radio station in Honolulu 8. Meeting with students and faculty members of the University of Hawaii-Center for Philippine Studies, facilitated by its head, Dr. Pia Arboleda 9. Meeting with Bennette Misalucha, 	<ol style="list-style-type: none"> 1. Filipino communities and previous PAFIOO awardees 2. Overseas Ilocano Community in Hawaii 3. Students and faculty members of the University of Hawaii-Center for Philippine Studies, facilitated by its head, Dr. Pia Arboleda 4. Fil-Am Courier 5. Filipino-American young professionals in Hawaii 6. Bulacan Circle & Associates of Hawaii's (BCAH) 39th Anniversary and Annual Scholarship Fundraising held at the Filipino Community Center in Waipahu 7. United Filipino Council of
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		<p>Managing Editor of the Fil-Am Courier</p> <p>10. Meeting with Filipino-American young professionals in Hawaii</p> <p>11. Attended Bulacan Circle & Associates of Hawaii's (BCAH) 39th Anniversary and Annual Scholarship Fundraising held at the Filipino Community Center in Waipahu</p> <p>12. Attended the Reaffirmation of Commitment Ceremonies of the United Filipino Council of Hawaii (UFCH)</p>	Hawaii (UFCH)
3. JAPAN and SOUTH KOREA	27-30 September 2019 and 2-5 October 2019	<p>1. Meeting with PCG Aileen Bugarin and Consuls Shirley Nuevo, Patrick Hilado and with Philippine Ambassador to Japan – His Excellency Jose C. Laurel V.</p> <p>2. Introduced the following CFO programs:</p> <ul style="list-style-type: none"> • Youth Leaders in the Diaspora (YouLeaD) • The Philippine Financial Freedom Campaign (PESO SENSE) • Legal Consultation Program- specifically related to marriage issues/domestic violence <p>3. Radio interview with Media- Pinoy Broadcast</p>	<p>1. Presidential and MAM awardees recipients</p> <p>2. Fil.Korea Heritage Association (FILKONA)</p> <p>3. Korean Spouses Association</p> <p>4. Ateneo Leadership and Social Entrepreneurship for Overseas Filipinos</p>

<p>4. GUAM</p>		<ol style="list-style-type: none"> 1. Consultative meeting between CFO Representatives with the officials of the Philippine Consulate General (PCG) . 2. Interview at a radio show called Kumusta Kabayan, a radio program maintained by the PCG Agana, in cooperation with Guam Filipino Artists (GFA) and KTKB Megamixx 101.9. 3. The CFO Representatives guested on the Radio Breakfast Extreme hosted by DJ Doods Tuason, the radio interview centered on YouLead, Peso Sense: The Financial Freedom Campaign of the CFO for migrants and their families left behind and other CFO programs and services. 4. Round table meeting with selected Youth Fil-Am leaders to introduce YouLead. 5. Exclusive Interview with Kuam News. Justice Francisco P. Acosta, CFO Secretary was the first Chairperson of the Commission on Filipinos Overseas to ever visit Guam. 6. Joined the 155th Birth Anniversary of Apolinario Mabini with the Batangas and Southern Tagalog Association of Guam (BASTA). 7. Courtesy call to Senator Régine Biscoe Lee, Chairperson of the Committee on Rules and Chairperson of the Committee on Federal and Foreign Affairs, Telecommunications, Technology, and Labor in the 35th Guam Legislature. 8. Conducted the Filipino community 	<ol style="list-style-type: none"> 1. Batangas and Southern Tagalog Association (BASTA) 2. Filipino-American Youth Leaders 3. Filipino Community Leaders at Sentro Rizal, Agana Guam 4. Guam Filipino Artists (GFA) 5. KTKB Megamixx 101.9. 6. Radio Breakfast Extreme
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		<p>meeting that served as an avenue for diaspora leaders to meet the CFO Chairperson, CFO Officers, and the PCG. The following issues and recommendations were thus raised:</p> <p>§ Need for clarification on the procedure and process of selection and nomination of CFO's Awards Systems such as the Presidential Awards for Filipino Individuals and Organizations Overseas (Gawad ng Pangulo) and Migration Advocacy and Media Awards (MAM Awards).</p> <p>§ Updates on the Department of Overseas Filipinos bills.</p> <p>§ YouLeaD program process of participation.</p> <p>§ The need to conduct public consultation to get the perspective of the migrants and diaspora leaders bills that affect overseas Filipinos</p> <p>§ Possibility of lifting the H2B since the Philippines has been faring very well in its anti-human trafficking efforts and no incident of trafficking in Guam has been reported by the PCG.</p> <p>§ Possibility of channeling with the CFO some philanthropic activities, such as medical mission and/or request for school infrastructure.</p> <p>§ Process on the appointment of CFO honorary envoy.</p>	
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5. GUAM	3-4 May 2019	<ol style="list-style-type: none"> 1. Meetings with Fil-com leaders at Guam International Country Club and at the Official Residence of the Consul General in Jonestown, Tamuning. 2. Discussed the flagship programs of the CFO for the Filipino diaspora. These include the PESO Sense – Financial Freedom Campaign for Overseas Filipinos; BaLinkBayan – Overseas Filipinos’ One-Stop Online Portal; Youth Leaders in the Diaspora or YouLead; Anti-human trafficking initiatives; and the soon-to be launched CFO “BaLinkBayani” Card – a privilege card for overseas Filipinos. 3. Shared the partnership between the CFO and the Integrated Bar of the Philippines to expand legal assistance services, especially to distressed migrants. 4. Encouraged the OFs to join the upcoming Presidential Awards for Filipino Individuals and Organizations Overseas, the highest awards conferred by the government to migrants. 5. Encouraged the OFs to exercise their right to suffrage. 	<ol style="list-style-type: none"> 1. Fil-com leaders at Guam International Country Club 2. Umbrella organization Filipino Community of Guam (FCG) president James Robinson 3. Past Gawad Pangulo Awards awardees, 4. FCG (1991 and 2000) 5. Filipino Ladies Association of Guam (1993) 6. Eskwelahang Munti 7. Guam International Airport board 8. Guam Filipino Artists
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6. CANADA	10-18 May 2018	<ol style="list-style-type: none"> 1. Inauguration of Sentro Rizal at Philippine Embassy in Ottawa and Philippine Consulate in Toronto 2. Series of youth fora and Filcom meetings 3. Site visits to migrant settlement organizations 4. The CFO team led by Usec. Astravel Pimentel-Naik discussed CFO programs and services 5. CFO provided updates on the accomplishments of the government under President Duterte's administration 6. Engaged the CFO-Canadian on how to be partners of Philippine development; strengthen relations/partnership with the Filipino communities and support network groups 7. Informed the participants of the various government programs and services for migrants. 	<ol style="list-style-type: none"> 1. Philippine Consulates in Toronto, Calgary and Vancouver; 2. National Commission for Culture and the Arts; 3. ABS-CBN TFC; 4. Rise Tribe; 5. Multicultural Helping House Society; and 6. Pathways to Canada
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B. RESPONDING TO THE CHALLENGES OF THE PANDEMIC

The CFO effectively responded to the threats posed by the COVID-19 pandemic by undertaking several initiatives to ensure the continued delivery of its services to the public.

B.1. Assistance to J-1 Participants, Au Pairs, and Permanent Migrants

To date, the CFO has assisted a total of 117 overseas Filipinos who are not OFWs. The figures are herein broken down as follows: 3 repatriated permanent migrants, 10 au pairs, and 104 Exchange Visitor Program participants from March 16 to date during the Enhanced Community Quarantine period. We have provided them with food and accommodation assistance worth more than P4.35 million when they were stranded in Manila.

CFO also coordinated with the Philippine Coast Guard, Bureau of Quarantine and the San Lazaro Hospital for the conduct of the Reverse Transcription-Polymerase Chain Reaction (RT-PCR) Test for said clients. This would determine if they are positive or negative for the Covid-19 virus. The PCG dispatched teams to the different hotels who swabbed and collected specimens from the clients. The results of the test are also requirements for Local Government Units to accept clients in their specific hometowns.

The CFO registered more than 700 Filipinos who left the country as Exchange Visitor Program (EVP)¹ participants in the 1st quarter of 2020. Filipinos who participated in the EVP must return to the Philippines after the duration of their respective programs. However, in view of the Covid-19 pandemic, some US institutions, particularly those in the hospitality industry, are unable to continue supporting the EVP participants due to the closure of businesses, cutting short exchange programs. Because of this, participants were forced to return to their home countries immediately. Upon arrival in Manila, some find themselves stranded in Manila upon their arrival due to the cancellation of domestic flights during the ECQ since their ultimate destinations are provinces in the Visayas and Mindanao. Due to the emergency nature of their return, the CFO is currently providing temporary accommodation during their stay while the ECQ is in place. An emergency online meeting of the Exchange Visitor Program Committee of the Philippines was also convened in view of the concerns arising from the implementation of the program. Continuous supervision on the welfare of the marriage migrants and Filipinos in distress, and pro-active media activities and engagements are also in place.

Since the ECQ has been imposed, other EVP participants have also been provided online assistance through guidance via e-mails and chats in official social media accounts. A total of 386 inquiries and requests for assistance have been addressed, and referred to appropriate authorities. These include requests for accommodation in Metro Manila, refunds, repatriation, airfare, check points concerns, quarantine protocols, visa extensions, and financial assistance, among others.

The CFO has also coordinated with the following agencies for necessary support to EVP participants:

- 1) Department of Foreign Affairs
- 2) Department of Health
- 3) Commission on Higher Education
- 4) Commission on Audit
- 5) Bureau of Quarantine
- 6) Selected local government units

¹The EVP is a program of the United States that allows foreign nationals to participate in educational and cultural exchanges to increase mutual understanding between the people of the US and the people of other countries. EVP participants are given a non-immigrant J1 visa. The program is being overseen by the EVP Committee of the Philippines, which is chaired by the Department of Foreign Affairs, and of which CFO is a member and the Secretariat.

- 7) Philippine Coast Guard
- 8) Office of Transport Services
- 9) Inter-Agency Task Force on Emerging Infectious Diseases

Assistance to returning migrants stranded and displaced due to ECQ in the Philippines and locked down overseas

As an agency tasked to promote migrant welfare and interest, CFO registers and provides pre-departure orientation to emigrants, including the marriage migrants, Filipinos overseas who have become naturalized citizens of other countries or dual citizens, and cultural exchange participants.

During the ECQ, CFO has been providing accommodation and meals for reported migrants who are stranded and displaced. To date, the agency assisted ten (10) stranded au pairs in Cebu and Manila; provided accommodation and case management to two (2) marriage migrants and their respective families; and a permanent resident. CFO is also currently monitoring the arrival of 26 stranded au pairs from Denmark, Sweden and the Netherlands. The au pairs requested to be provided with accommodation, meals and transportation assistance upon arrival to the Philippines during the ECQ. Around P1.3 million has been initially estimated to cover the assistance required by the current and expected number of stranded and displaced marriage migrant, au pairs, and permanent resident and dual citizen. This amount may increase during this ECQ period.

B.2 Austerity Measures

In support of President Rodrigo Roa Duterte's efforts to contain the pandemic and the Bayanihan Act, CFO Secretary Acosta directed to enhance austerity measures. An amount of **PhP10.2 million** savings generated by the Commission was already appropriated back to the National Government as CFO's contributions for measures to address the COVID-19 pandemic. This is consistent with the law's provision authorizing the President to reprogram, reallocate, and realign savings on other items of appropriations in the FY 2020 GAA.

B.3. Continued support for Overseas Filipinos

The CFO continues to monitor the plight of its clients overseas and has activated the following:

- Established a 24/7 CFO response mechanism where clients can either call, text, email or interact via social media
- Set-up an Online/Tele-counseling for the Spouses or Fiancé(e)s/Partners of Foreign Nationals

Owing to the reported rise in online cases of sexual exploitation via the internet, CFO established a 24/7 response mechanism where clients can either call, text, email or interact via social media

B.4. Ongoing Implementation of CFO Online Registration System (OFCORS)

As a timely response to the on-going implementation of the Enhanced Community Quarantine (ECQ) in the country brought about by the Corona Virus Disease (COVID-19), the CFO immediately developed and launched on March 25, 2020 the ***Overseas Filipino-CFO Online Registration System (OF-CORS)***. This is an innovative project of the Commission in lieu of the mandatory physical registration of **Filipino Emigrants, Spouses and Partners of Foreign Nationals, Au Pairs, and J1 Visa Holders** in any of the CFO offices in Manila Main Office, satellite offices in Cebu City, Davao City, Clark City, and extension desk at Ninoy Aquino International Airport (NAIA).

As of May 5, 2020, **1,423** overseas Filipinos registered with CFO through the OFCORS. CFO shifted to online pre-departure services in the meantime that physical operations are temporarily suspended. CFO clients may now register online in the comforts of their home. Under the current online registration system, physical attendance to Pre-Departure Orientation Seminar, guidance and counseling, and country familiarization seminar, is waived. After completing and submitting online the necessary travel requirements, a temporary CFO Certificate will be issued, which they need to print as a proof of their successful registration with the CFO. The Certificate will be inspected by the Bureau of Immigration (BI) at NAIA or any other international airport on the day of their departure from the Philippines. CFO clients with no CFO Sticker or Certificate will be offloaded or denied exit by the BI. The CFO Certificate is initially valid until April 15, 2020 and has been extended until July 31, 2020.

Equally important, aside from the deployment of an online system, was the waiver of registration fee of P400.00 in solidarity with its clients. These are contributions of the CFO in the government's ease of doing business initiatives as well as the Anti-Red Tape Authority's call to simplify and fast track procedures and requirements during the State of Calamity.

B.4 Regular Public Communication

In order to keep its clients abreast with updates on its services as well as the government's response, the CFO actively employed communication strategies to promote public awareness thru regular posts in its various social media accounts as well as its website.

To date, a daily average of more than 450,000 reach with more than 22.5 million reach (individuals) during the last 50 days from all the social media accounts of CFO has been recorded.

Since the ECQ has been imposed, other EVP participants have also been provided online assistance through guidance via e-mails and chats in official social media accounts. 386 inquiries and requests for assistance have been addressed, and referred to appropriate authorities. These include requests for accommodation in

Metro Manila, refunds, repatriation, airfare, check points concerns, quarantine protocols, visa extensions, and financial assistance, among others.

The CFO created a Viber Community specifically for the Filipino Diaspora to strengthen its engagement and continue extending its services to Filipinos all over the world. This is an additional platform created by CFO for its clients to receive relevant information on the agency's various programs and services. It will also serve as an additional avenue for overseas Filipinos to receive latest news and government updates affecting them.

The CFO initiated this online community as its way of connecting with the members of Filipino communities abroad for them to be able to share their migration story of success and challenges to inspire others.

To follow the group, just search CFO Online Overseas Filipino Community on Viber. Aside from sharing helpful information and important statements on COVID-19, the CFO is also using the Viber community to amplify the government's response and efforts to contain the Covid-19 pandemic and debunk fake information being circulated online.

B.5 Looking After its Own

As a result of timely and proactive measures undertaken by the CFO Top Management as early as January 2020, no employees or clients were infected by COVID-19. Sanitation and disinfection measures were undertaken on a regular basis in all of its offices nationwide. Other measures undertaken included the purchase of automatic sanitizers, liquid soaps, basic PPE for employees and fabrication of sanitation tents and footbaths. The office also provided hazard pay to skeletal workforce of the Commission regardless of employment status.

CFO was also able to seamlessly transition to a Work-From-Home arrangement since 16 March 2020. This was due to the fact that as early as January 2020, it had in place a plan for a four day workweek.

As part of continuous Learning and Development (L&D) program for CFO personnel during the ECQ, CFO employees were also required to answer 11 of the available CFO PESO SENSE Online Modules which can be accessed at www.pesosense.com. The CFO PESO SENSE Online Modules will help CFO personnel improve their financial standing, specifically by acquiring the following learning objectives:

- Formulate their plans and goals that will help them to become financially independent.
- Develop and implement their personal initiatives that will make financial independence achievable.

- Improve their financial literacy by providing information and skills that the employees need to acquire in order to become financially independent.

A total of 22 training hours will be credited in the employees' L&D training credits after they finish the 11 available modules. To date, 68 employees already completed the online modules.

B.6 CFO Official Facebook Page Responsiveness Report

Prior to lockdown, the usual average response rate of the CFO FB page in responding to clients' message is around 65% and response time is within 2-3 days. However, by the first week of Enhanced Community Quarantine, the response rate massively improved to 12 hours and 46 minutes or less than 24 hours. On May 5, CFO official FB page response rate even reaches 99% or it takes only for CFO to reply within 37 minutes to all clients' inquiry.

It was noted that the Daily Page Engage Users showing the number of people who engaged with CFO FB page including those who created related stories from March 16 – May 5, 2020 has reached 104,085 or a daily average of 2,002.

Daily total reach number of people who had any content or seen content from CFO FB page. This includes posts, check-ins, ads, social information from people who interacted with CFO page from March 16 to May 5, 2020 has reached a total of users of 2,499,411 with a daily average of reach users to 48,066.

From March 16 to May 5, during this ECQ period, CFO FB received 3,417 Page likes, a 7% increase prior to ECQ with a daily average page likers of 66 users. It is safe to infer that majority of our FB messenger clients who contributed to the increase of CFO FB engagement users during lockdown did not subscribe or like CFO page.

B.7 PESO SENSE FB

The CFO PESO Sense Social Media page is a leading Financial Literacy Facebook page in the Philippines. Ranked as Top 1 among the government-owned and controlled Facebook Pages in the Philippines based on the number of followers, the CFO PESO Sense Facebook Page aims to educate the Filipino Facebook users about the importance of financial literacy in their lives through various posts, inspirational stories, videos, and games.

For the past month of the ECQ, the CFO PESO SENSE Facebook page has garnered the following social media insights:

- a) 39.7 million reach

- b) 12.56 million post engagements
- c) 31.30 new Facebook likers

Started in 12 February 2014, the CFO PESO SENSE Facebook page now has more than 3.6 Million followers as of today. 73% of its total followers are women and the biggest age group is 25-34 followed by 18-24 years old.

Aside from the Philippines, followers do come from other countries such as:

- United Arab Emirates
- Saudi Arabia
- United States of America
- Hong Kong
- Taiwan
- Qatar
- Japan
- Kuwait
- Singapore
- Canada
- Australia
- Malaysia
- Italy
- South Korea
- United Kingdom
- Bahrain
- India
- Israel
- Oman
- Macau

Some of the contents and materials being shared on the CFO PESO SENSE FACEBOOK are the following:

- CFO PESO Sense videos and website
- CFO PESO Sense tips
- PAYONG KAPESO AND IPON CHALLENGE SUCCESS STORIES
- Financial literacy news, articles, inspirational stories, and quotations; and
- Tips on saving, money management, investments, and starting small businesses.

B.8 Implementation of Cybersecurity Measures

The COVID-19 pandemic has resulted in CFO employees working from home. The CFO also implemented the online registration for its clients. Working from home and the full implementation of the OFCORS have specific cybersecurity risks. When

compromised, unauthorized access to the agency information can have a devastating effect on CFO operations.

To protect its online systems and database, the CFO implemented precautionary measures to protect its systems and data for any cybercrime attacks and possible hardware failure. Among the actions it took include:

1. Regular datacenter preventive maintenance every two weeks as scheduled.
2. Activation of the automatic software and operating system updates of CFO laptops used for work from home.
3. Daily generation of Internet Firewall/Security Reports for security monitoring and activation of network security devices in all CFO Offices.
4. Daily update of CFO antivirus patches.
5. Use of Virtual Private Network (VPN) Tunnel for employee remote access to CFO systems.
6. Real-Time Automatic Blocking of unauthorized IPs that attempts to gain access to the CFO websites.
7. Regular back-up of CFO databases and data file storages as scheduled (every two weeks)
8. Regular coordination with DICT Government Website Hosting System and DICT Cyber Security Bureau for regular CFO website protection.
9. Monthly back-up of CFO main website and other agency websites.

B.9 Development and Implementation of CFO Interim Workplace Safety Guidelines in Managing the Covid 19 Pandemic

The CFO was able to develop a workplace guideline to set the procedures and standards that the CFO should observe in containing the threat posed by the COVID-19 virus in all of its offices. Specifically, the guidelines also aim to address how to continue with the day to day delivery of the CFO's services even if a significant number of employees cannot physically report to the offices; and implement safety procedures to assist the national government to minimize and/or eradicate the further spread of the virus.

The major component of the safety guidelines are the following:

1. CFO will only operate with a revolving/rotational skeletal workforce on a four-day work week schedule to address mission-critical functions.
2. Protection measures of employees who are vulnerable to the COVID 19 virus.
3. Temporary suspension of orientation sessions.
4. Implementation of basic infection prevention measures.
5. Routine disinfection and sanitation of the workplaces
6. Guidelines to implement if an employee or client becomes under suspicion to have the virus; if an employee or staff with suspected infection of covid-19 has recently been in the office; and when individuals in the workplace have contact with a confirmed case of COVID-19.
7. Guidelines for employees returning from COVID affected countries
8. Safety household guidelines for CFO employees
9. Consistent information drive
10. Increase inventory of resources and supplies to prevent COVID-19

11. Funding support for COVID-19 prevention.

B.10 Development of Social Media Guidelines

More essential than ever before at this time is the important role played by social media. Aware of its value and importance as well as perils it may pose, the CFO CFO's Communications and Media Committee developed the CFO Social Media Policy with the objective of promoting, reflecting, and protecting the CFO mandate by projecting a positive and unified image in social media. The Committee serves as the policy-making body of the CFO for information dissemination activities through social media

In particular, it aims to reinforce the identity of the CFO and standardize the content shared on the platform. It also defines the roles of the Committee and TWG members, along with the protocol on social media outputs. The policy relates to CFO's own official accounts and its projects since the social media accounts of the CFO and its projects are crucial tools to project the CFO's values and advocacies to a greater audience.

To reinforce CFO's identity and establish brand recall on social media, posts in all active pages and accounts is standardized. It also has an official tagline that will be used across all its media platforms.

The CFO also has an annual CFO official hashtag that is used for all social media postings, along with hashtags of the unabbreviated name of CFO, the official tagline, the project promoted, and the specific program being implemented. Every social media page of each CFO project has "CFO" in its username for better recall among the public. In addition, the description of each social media page mentions that it is a project, program, or initiative of the CFO. The logo and the initials and complete name of the CFO are also included in all published materials of every project, activity, program, and publicity in any form, including social media posting.

B.11 Launching of CFO Electronic Payment and Collection System (CFO-EPCS)

The CFO will soon launch the **CFO Electronic Payment and Collection System (CFO-EPCS)**, an electronic payment facility that will allow its clients to 'pre-pay' their registrations fees in all Bayad Centers nationwide. The agency is finalizing talks with Bayad Center and MultiSys firms in order to provide other convenient payment options for its clients.

Once finalized, CFO's clients will soon have the option to pay their registration fees conveniently anytime and anywhere. This initiative is in line with the government's thrust of providing utmost convenience to the public by constantly innovating its services. This system also responds to some national statutes, particularly the Electronic Commerce Act of 2000 (Republic Act No. 8792), and Republic Act 11032,

also known as Ease of Doing Business and Efficient Government Service Delivery Act of 2018.

The CEPCS, which aims to ease the existing manual payment system of CFO will soon offer the following various payment options for a faster, secured, and efficient collection of registration fees:

1. Over-the-Counter (OTC) and Bayad Center Outlets;
2. Cash Payments thru Malls, Supermarket, Department Stores & Convenience Stores;
3. Kiosk Machines;
4. Banks (Over the Counter);
5. Online Banking;
6. Bayad Center Digital & eWallet Channels & Mobile App;
7. ePayment Gateways; and
8. Debit and Credit Card Channels

C. PRESIDENTIAL AWARDS FOR FILIPINO INDIVIDUALS AND ORGANIZATIONS OVERSEAS

In 1988, former President Corazon C. Aquino issued Proclamation no. 276 declaring December of every year as “Month of Overseas Filipinos”. The proclamation is a recognition of the valuable contributions to the Philippine development of overseas Filipinos, as well as encourage their participation in the development activities in the country. In line with this, the CFO, conducted various activities to honor overseas Filipinos for their exemplary achievements and contributions. One of these activities is the CFO Awards which were conferred by President Aquino to 36 overseas Filipino individuals and organizations in 1991.

Subsequently, President Aquino issued Executive Order no. 498 series of 1991 institutionalizing the awards, naming it the *Presidential Awards for Filipino Individuals and Organizations Overseas*. The Executive Order specifically designated the CFO and the Department of Foreign Affairs (DFA) to develop an awards system for Filipino individuals and organizations overseas who have contributed significantly in promoting the well-being of our people, and supporting the country’s development efforts.

The Presidential Awards for Filipino Individuals and Organizations Overseas is a biennial awards system that gives recognition to Filipinos and other individuals or organizations who contribute to Philippine development initiatives, or promote the interest of overseas Filipino communities. The awards are also given to overseas Filipinos who have exceptionally distinguished themselves in their work or profession, and have thereby brought honor to the Filipino nation. A distinct category in the awards is also reserved for foreign individuals or organizations for their

exceptional contribution to the Philippines and for advancing the cause of overseas Filipino communities.

Specifically, there are four (4) categories of awards that are conferred on Filipino individuals and organizations overseas:

1. *Banaag Award* – conferred on Filipino individuals or organizations for their contributions that have significantly benefited or advanced the cause of overseas Filipino communities;
2. *Pamana ng Pilipino Award* – conferred on Filipinos overseas, who, in exemplifying the talent and industry of the Filipino, have brought the country honor and recognition through excellence and distinction in the pursuit of their work or profession;
3. *Lingkod sa Kapwa Pilipino Award* – conferred on Filipino individuals or organizations for exceptional or significant contributions to the reconstruction, progress, and development of the Philippines; and
4. *Kaanib ng Bayan Award* - conferred on foreign individuals or organizations for their exceptional or significant contribution to Philippine reconstruction, progress and development, or have significantly benefitted a sector or community in the Philippines, or advanced the cause of overseas Filipino communities.

To date, the Presidential awards have been bestowed upon 485 Filipino individuals and organizations overseas based in 52 countries and territories.

FACTS AND FIGURES: 1991-2018

Awards Year	No. of Recipients	Conferred by
1991	36	President Corazon C. Aquino
1993	22	President Fidel V. Ramos
1996	45	
1998	30	President Joseph E. Estrada
2000	59	
2002	34	President Gloria Macapagal-Arroyo
2004	45	
2006	48	

2008	31	
2010	24	President Benigno S. Aquino III
2012	29	
2014	33	
2016	23	President Rodrigo R. Duterte
2018	25	
	485	

No. of Recipients per Award Category

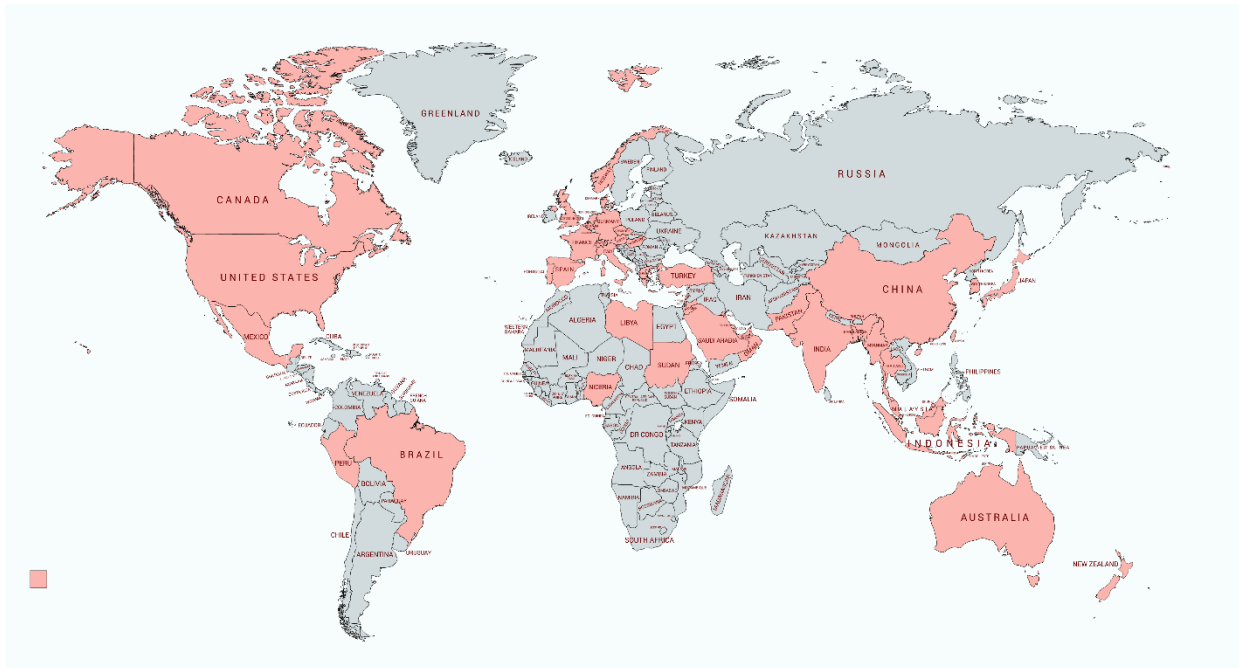
Award Category	No. of Recipients
Pamana ng Pilipino	157
Banaag	207
Lingkod sa Kapwa Pilipino	62
Kaanib ng Bayan	42
Others*	17

**Kaakabay ng Bayan (discontinued) and special awards / citations*

No. of Individual and Organization Recipients

Individuals	336
Organizations	149

Global Mapping of Presidential Awardees from 1991-2018



1. Australia	14. France	27. Lebanon	40. Qatar
2. Austria	15. Germany	28. Libya	41. Saudi Arabia
3. Bahrain	16. Greece	29. Malaysia	42. Singapore
4. Bangladesh	17. Guam	30. Mexico	43. South Korea
5. Belgium	18. Hong Kong	31. Myanmar	44. Spain
6. Brazil	19. Hungary	32. Netherlands	45. Sudan
7. Brunei	20. India	33. New Zealand	46. Switzerland
8. Canada	21. Indonesia	34. Nigeria	47. Taiwan
9. China	22. Israel	35. Norway	48. Thailand
10. CNMI	23. Italy	36. Oman	49. Turkey
11. Cyprus	24. Japan	37. Pakistan	50. United Arab Emirates
12. Czech Republic	25. Jordan	38. Peru	51. United Kingdom
13. Denmark	26. Kuwait	39. Portugal	52. United States of America

Awardees were selected from the nominations received by the CFO as the Awards Secretariat through the Philippine Embassies and Consulates across Asia, North and South America, Africa, Europe and Australia. All nominees underwent three (3) stages of evaluation. The first stage consisted of an evaluation by the Philippine Embassies and Consulates. Nominees endorsed by the Posts went through a second stage of evaluation process by an eight-member Technical Committee composed of the CFO, as Chair, and the Department Foreign Affairs, Department of Science and Technology, Department of Health, National Commission for Culture and the Arts, and a representative each of the academe and the civil society organization as members. Nominees whose ratings met the cut-off requirement were further screened by the Executive Committee headed by the CFO that comprised of representatives from the Department of Foreign Affairs, Office of the Presidential Protocol, and representatives of the religious and private sectors. A shortlist was then submitted to the Office of the President for final review and approval.

The awardees included exemplars of Filipino excellence, individuals who have dedicated their work in the service of the Filipino people, stewards of community initiatives that promote cooperation for the common good, and advocates of migrants' rights and welfare. Organizations based overseas, whose programs and initiatives have helped improve the lives of others, particularly the marginalized, were also honored.

D. THE MIGRATION, ADVOCACY AND MEDIA (MAM) AWARDS

In the Philippines, it has become a tradition in the last three decades to highlight December as the "Month of Overseas Filipinos." Former President Corazon Aquino issued Proclamation No. 276 in June 1988, institutionalizing the commemoration of the MOF every December. It is the time of the year where the whole nation is commemorating the hard work and sacrifices, achievements, and positive contributions in the host and home countries, of the more than 10 million overseas Filipinos worldwide. The Commission on Filipinos Overseas is the co-chair of the Inter-Agency Committee for the Celebration of the MOF and the International Migrants Day (with members from other government and non-government agencies), which organizes activities in commemoration of MOF.

A welcome innovation in the 2011 Celebration of the MOF is the fitting recognition of media institutions and practitioners who have featured Filipino migration and the life, challenges and successes of overseas Filipinos. The Migration, Advocacy and Media (MAM) Awards was conceived by the CFO to recognize the significant role of the media in raising public awareness on issues related to Filipino migration, and the challenges of migration and development, and advocating the cause and promoting a positive image of Filipinos overseas. Topics and issues related to migration that could be featured may include human trafficking, illegal recruitment, brain drain and

brain circulation, remittance flows, political crisis, health problems, social costs of migration, families left behind by migrants, success stories, among others.

The MAM Awards is the first of its kind, especially for a government agency that confers awards on media with special focus on migration.

Eligible for the Awards are works by any individual, government and private media outlet, institution, or practitioner in the fields of print, radio, movie and television, advertising and internet based in the Philippines and abroad.

The MAM Awards consist of six categories The Print Journalism Award, Radio Journalism, Television Journalism Award, Film Media Award, Interactive Media Award and Advertisement Award.

A. *Print Journalism Award* is conferred on best print media on issues concerning migration

1. Best magazine/newspaper/newsletter on migration
2. Best book on migration

B. *Radio Journalism Award* is conferred on best radio program on issues concerning migration

1. Best regular radio program on migration
2. Best radio program that featured migration-related topic/ issue/ event (episodic)

C. *Television Journalism Award* is conferred on best television program (talk show, investigative journalism, TV special, TV series or documentary) on issues concerning migration

1. Best regular TV program on migration
2. Best TV (episodic) program that featured migration-related topic/ issue/ event
3. Best TV series that featured migration-related topic/ issue/ event

D. *Film Media Award* is conferred on best films and videos (full length or documentary) on issues concerning migration

1. Best film (full length) on migration
2. Best documentary on migration

E. *Interactive Media Award* is conferred on best web-based publications on issues concerning migration

1. Best website on migration
2. Best blog on migration

F. *Advertisement Award* is conferred on best print, radio or TV commercial/ advertisement on issues concerning migration

Entries are judged based on a given set of criteria primarily focused on:

1. Outstanding contribution in raising public awareness on issues related to Filipino migration

2. Dedication and commitment in advocating for the rights, welfare and well-being of Filipinos overseas and/or their families in the Philippines
3. Significant service in promoting a positive image of Filipinos overseas, and the migration and development nexus
4. Creativity, originality and innovativeness of the media work

Since 2011, the MAM Secretariat received 331 entries.

Year	No. of Entries	No. of Countries
2011	64	11
2012	37	7
2013	35	8
2014	56	12
2015	45	14
2017	44	12
2019	50	20

The entries are screened and evaluated by the MAM Awards Committee composed of representatives from the following organizations:

Chairperson: Commission on Filipinos Overseas

Vice-Chair: Philippine Migrants Rights Watch

Members: Representatives from the IAC-MOF

Representative from the OF sector

Representative from the concerned media sector

During the last judging (2019), the following are the members of the Committee – CFO, PMRW, Philippine Institute for Development Studies, CIFAL Philippines, Philippine Migration Research Network, Presidential Communications Operations Office, and Philippine Information Agency.

The winners are usually announced two to three weeks prior the awarding ceremony. The MAM Awards ceremony is usually held during the annual celebration of the International Migrants Day in the Philippines - 18 December.

The following were the venues for the Awarding Ceremony from 2011-2017:

1. 2011 – Land Bank Auditorium, Land Bank, Manila
2. 2012 – Ramon Magsaysay Hall, SSS, Quezon City
3. 2013 – Ramon Magsaysay Hall, SSS, Quezon City
4. 2014 – Ramon Magsaysay Hall, SSS, Quezon City
5. 2015 – Ramon Magsaysay Hall, SSS, Quezon City
6. 2017 – Philippine International Convention Center, Pasay City
7. 2019 – Diamond Hotel, Pasay City

MAM Awardees 2011 – 2019

Since its launching, MAM Awards have been conferred to 80 media institutions, practitioners and advocates from 20 countries, with an annual average of 12 recipients. Majority of the winners came from the Philippines.

2011 MAM Awardees

Category	Winner	Country
1. Best Print Journalism Award	From Carabao To Sheep by AKLnzPINOYS	New Zealand
2. Best Radio Journalism Award	Multicultural Family Broadcasting for Filipinos By Woongjin Foundation	South Korea
3. Best Television Journalism Award (Regular TV)	Citizen Pinoy by ABS-CBN Global Ltd.	USA
4. Best Television Journalism Award (Episodic)	Front Row: Pag-Uwi by GMA 7	Philippines
5. Best Film Media Award (Documentary)	The Filipina on Top: Deconstructing Maria Clara by Illustrado Communications FZ-LLC	UAE
6. Best Interactive Media Award	www.interaksyon.com: Highlights and Lowlights: 38 Yrs of Pinoy Abroad by Joseph Holandes Ubalde	Philippines
7. Best Advertisement Award	Mag-Ingat sa mga Illegal Recruiter by CLTV 36	Philippines

2012 MAM Awardees

Category	Winner	Country
1. Best Print Journalism Award (Article)	Babala sa mga Babaeng Nag-Aaply ng Trabaho by Evangeline Francisco, Abante, Middle East Edition	Bahrain
2. Best Print Journalism Award (Book)	My Family Connection: The Philippines in Hollywood by Ruben Nepales	Philippines
3. Best Print Journalism Award (Book)	Tiis, Sipag at Tiyaga by Raquel Delfin	USA
4. Best Television Journalism Award (Regular TV)	Kababayan LA by KSCI LA 18	USA

5. Best Television Journalism Award (Episodic)	Krusada: Lipad ng Pangarap by ABS-CBN/ DZMM Teleradyo/ ANC	Philippines
6. Best Television Journalism Award (Episodic)	Reel Time: Batang Halau by GMA News TV	Philippines
7. Best Film Media Award (Full Length Movie)	A Mother's Story by John-D Lazatin	Philippines
8. Best Film Media Award (Documentary)	TNT by Nadia Marie Trinidad	USA
9. Best Interactive Media Award (Website)	Australian Filipina, www.australianfilipina.com by Michelle Baltazar	Australia
10. Best Interactive Media Award (Website)	Filipino Australian, www.filipinoaustralian.com by Romeo Cayabyab	Australia
11. Best Interactive Media Award (Blog)	Diary ni Gracia, www.diarynigracia.com by Mary Grace Hizon	Kuwait
12. Best Advertisement Award	Bida Ang Pasko "On Duty" by ABS-CBN Global Ltd.	Philippines

2013 MAM Awardees

Category	Winner	Country
1. Best Print Journalism Award (Article)	Maid in Hong Kong , Made for Discrimination by Atty. Rodel Rodis, Philippine Daily Inquirer	USA
2. Best Print Journalism Award (Newspaper)	Kalatas Australia by Millie Marcial-Phillips	Australia
3. Best Print Journalism Award (Book)	Sindi ng Lampara (OFW Stories) by Raquel Delfin Padilla and Jovelyn Bayubay Revilla	Philippines
4. Best Print Journalism Award (Book)	Art As Reality :The Transition of Filipino Migrant Children in the Middle East by Philippine Embassy-Muscat	Oman
5. Best Radio Journalism Award	The Legal Pinoy by KPHI 96.7 FM	USA

6. Best Television Journalism Award (Regular TV)	Pusong Pinoy sa America by GMA Pinoy TV	USA
7. Best Television Journalism Award (Episodic)	Reporter's Notebook: Paglalayag sa Sabah, Backdoor at Halau by GMA 7	Philippines
8. Best Film Media Award (Full Length Movie)	Ilo-ilo by Anthony Chen	Singapore
9. Best Interactive Media Award (Website)	abs-cbnnews.com (Global Filipino), http://www.abs-cbnnews.com/pinoy-migration by ABS-CBN	Philippines
10. Best Interactive Media Award (Blog)	OFW sa Disyerto, www.ofwsadisyerto.blogspot.com by James dela Cruz	Saudi Arabia
11. Best Advertisement Award	Isang Katuparan ng Pangarap by ABS-CBN Global Ltd.	Philippines

2014 MAM Awardees

Category	Winner	Country
1. Best Print Journalism Award (Article)	PH, Korea Act to Prevent Sham Marriages Jonathan Hicap, Manila Bulletin	Philippines
2. Best Print Journalism Award (Magazine)	OFW Pinoy Star by Luz Campos-Mesenas	Singapore
3. Best Print Journalism Award (Book)	Connecting Two Cultures: Australia and the Philippines by Renato Perdon	Australia
4. Best Radio Journalism Award	Pinoy Life Radio by RTHK's Radio 3	Hong Kong
5. Best Television Journalism Award (Regular TV)	Juan EU Konek by ABS-CBN Global Ltd.	United Kingdom
6. Best Television Journalism Award (Episodic)	My Puhunan Goes To Dubai by ABS-CBN	Philippines
7. Best Film Media Award (Documentary)	Documented by Jose Antonio Vargas	USA

8. Best Interactive Media Award (Website)	Positively Filipino, www.positivelyfilipino.com by Mona Lisa Yuchengco	USA
9. Best Interactive Media Award (Blog)	OFWs in Hong Kong, www.ofwsinhongkong.wordpress.com by Juanito Concepcion	Hong Kong
10. Best Advertisement Award	Graduation Full of Gratitude by ABS-CBN Global Ltd.	Philippines

2015 MAM Awardees

Category	Winner	Country
1. Best Print Journalism Award (Article)	Hike in Container Cargo Tariffs Worry Balinkbayan Box Senders by Rose Paquette, Philippine Daily Inquirer	Philippines
2. Best Print Journalism Award (Newspaper)	The Migrants by Nene Ho	Taiwan
3. Best Print Journalism Award (Book)	Many Journeys, Many Voices by Edna Zapanta Manlapaz, Czarina Saloma, Yael Buencamino	Philippines
4. Best Radio Journalism Award	Multicultural Family Broadcasting for Filipinos By Woongjin Foundation	South Korea
5. Best Television Journalism Award (Regular TV)	Juan EU Konek by ABS-CBN Global Ltd.	United Kingdom
6. Best Television Journalism Award (Episodic)	Kapuso Mo, Jessica Soho: OFW Nanny in Kuwait by GMA-7	Philippines
7. Best Film Media Award (Full Length Movie)	Edsa Woolworth by John Lazatin	Philippines
8. Best Interactive Media Award (Website)	Philippine Digest, www.phildigest.ipcdigital.com by Cherry Hidaki	Japan
9. Best Interactive Media Award (Blog)	Pinoys to Canada, www.pinoystocanada.wordpress.com by Antonio Neri Echevarria, Jr.	Canada

10. Best Advertisement Award	Miss Nothing by Google Philippines	Philippines
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2017 MAM Awardees

Category	Winner	Country
1. Best Print Journalism Award (Newspaper)	Ako ay Pilipino by Pia Angeles-Gonzales	Italy
2. Best Print Journalism Award (Book)	FEW: Financially Empowered Women by ASKI Global	Singapore
3. Best Radio Journalism Award	Multicultural Family Broadcasting for Filipinos By Woongjin Foundation	South Korea
4. Best Television Journalism Award (Regular TV)	Citizen Pinoy by ABS-CBN Global Ltd.	USA
5. Best Television Journalism Award (Episodic)	Reporter's Notebook: Hikbi sa Ibayong Dagat by GMA-7	Philippines
6. Best Television Journalism Award (TV Series)	Tadhana by GMA-7	Philippines
7. Best Film Media Award (Documentary)	Mga Dayo: Stories of Filipinos in Myanmar by Jose Dennis Teodosio	Myanmar
8. Best Interactive Media Award (Website)	Ako ay Pilipino, www.akoaypilipino.eu by Pia Angeles-Gonzales	Italy
9. Best Interactive Media Award (Blog)	Who Takes Care of Nanny's Children, www.pulitzercenter.org/projects/asia-philippines-uae-dubai-paris-nanny-overseasmigrant-labor-work-children by Ana P. Santos	Philippines
10. Best Advertisement Award	Papa's Boy by ABS-CBN Global Ltd.	Philippines

2019 MAM Awardees

Category	Winner	Country
1. Best Print Journalism Award (Newspaper)	Ako ay Pilipino	Italy

2. Best Print Journalism Award (Book)	Bending without Breaking: Thirteen Women's Stories of Migration and Resilience	Switzerland
3. Best Print Journalism Award (Newsletter)	The Migrant	Germany
4. Best Print Journalism Award (Magazine)	Via Times Newsmagazine	USA
5. Best Radio Journalism Award (Regular Radio Program)	Buhay-Buhay sa Amerika Radio Show	USA
	Luv2DMax	Kuwait
6. Best Television Journalism Award (Regular TV)	Kabayani Talks	USA
	Pusong Pinoy sa Amerika	USA
7. Best Television Journalism Award (Episodic)	"Laban.DH" from I-Witness	Philippines
	"Mga Ngakukubling Anghel" from Reporters' Notebook	Philippines
8. Best Television Journalism Award (TV Series)	Tadhana	Philippines
9. Best Television Journalism Award (TV Intersrtitial)	Becoming Pinoy	Philippines
	Lines and Letters	Philippines
10. Best Film Media Award (Documentary)	Imprisoned: Raising my Baby Behind Bars	Philippines
11. Best Film Journalism Award (Full Length Film)	Still Human	Hong Kong
	Hello, Love, Goodbye	Philippines
12. Best Interactive Media Award (Website)	Obrero	New Zealand
	Pinoy Seoul	South Korea
13. Best Interactive Media Award (Blog)	The Global Carinderia	USA

14. Special Citation Award	Voice: Poetry by Youth of Kalihi	USA
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MAM Awards Winners by Year and Country

Country	2011	2012	2013	2014	2015	2017	2019	Total
1. Australia		2	1	1				4
2. Bahrain		1						1
3. Canada					1			1
4. Germany							1	1
5. Hong Kong				2			1	3
6. Italy						2	1	3
7. Japan					1			1
8. Kuwait		1					1	2
9. Myanmar						1		1
10. New Zealand	1						1	2
11. Oman			1					1
12. Philippines	3	5	5	3	5	4	7	32
13. Saudi Arabia			1					1
14. Singapore			1	1		1		3
15. South Korea	1				1	1	1	4
16. Switzerland							1	1
17. Taiwan					1			1
18. UAE	1							1
19. UK				1	1			2
20. USA	1	3	2	2		1	6	15
Total	7	12	11	10	10	10		60

E. MIGRANT WELFARE SERVICE PROVISION

1. Pre-Departure Orientation Seminar (PDOS) for Emigrants

The CFO conducts Pre-Departure Orientation Seminars (PDOS) for 20 to 59-year old Filipino emigrants with the core objective of providing them relevant information needed to address their concerns about permanently residing overseas.

It also aims to help Filipino emigrants adjust to the nuances of relocating to or living in a foreign land, including their rights and obligations as permanent residents. CFO strongly believes that a well-informed emigrant is in a better position to seek opportunities, assert his/her rights, and reduce his/her vulnerabilities in unfamiliar territory. An empowered Filipino migrant also reflects a positive image of Filipinos residing in host foreign countries.

Filipino emigrants are those individuals who leave the country to settle permanently abroad. They are required to register with the CFO and attend the Pre-Departure Orientation Seminar (PDOS) which prepares them for this relocation.

The top ten destination countries of Filipino emigrants are the United States of America, Canada, Japan, Australia, United Kingdom, New Zealand, Germany, South Korea, Italy, and Spain.

CFO registered 319,706 emigrants from 2016 to 2020, broken down as follows:

Year	Number of Registered Emigrants
2016	89,354
2017	79,779
2018	73,719
2019	65,122
2020 <i>(as of March 17)</i>	11,732
TOTAL	319,706

The top ten destination countries of Filipino emigrants are the United States of America, Canada, Japan, Australia, Italy, New Zealand, United Kingdom, Spain, Germany, and South Korea.

2. Peer Counseling Program

The Peer Counseling Program is required for Filipino emigrants 13 to 19 years old. The sessions aim to provide a venue for the young migrants to discuss their concerns about leaving their country of birth.

While sessions are not country specific, country profiles and settlement concerns are also discussed through guided counseling. No other government agency provides this specialized pre-departure program for migrating Filipino youth.

CFO registered 45,338 peer counselees from 2016 to 2020, broken down as follows:

Year	Number of Registered Peer Counselees
2016	13,618
2017	12,355
2018	10,615
2019	7,592
2020 <i>As of March 17</i>	1,158
TOTAL	45,338

The top 10 destination of youth migrants are Canada, United States of America, Italy, Japan, Australia, Spain, United Kingdom, New Zealand, Norway, and Sweden.

3. Guidance and Counseling Program (GCP)

The Guidance and Counseling Program (GCP) is mandatory for Filipinos leaving the country as spouses or fiancé(e)s of foreign nationals. The program not only provides information about the country of destination, but also allows the counselees to have a one-on-one session with the guidance counselors of CFO for a more in-depth exchange.

During the one-on-one, counselors are able to address counselees' questions on a more personal level, hopefully leading them towards empowerment, in dealing with the realities of intermarriage.

CFO counseled **82,361 spouses and partners of foreign nationals** from 2016 to 2020, broken down as follows:

Year	Number of Registered Peer Counselees
2016	22,566
2017	20,723

2018	17,219
2019	18,370
2020 <i>As of March 17</i>	3,483
TOTAL	82,361

The following are the top ten destination countries of Filipino marriage and fiancé(e) emigrants: United States of America, Japan, Canada, United Kingdom, Australia, South Korea, Germany, Taiwan, Norway, and Sweden.

4. Country Familiarization Seminar (CFS) for Europe-bound Au Pairs

Filipinos leaving the Philippines for Europe as au pairs are required to register with the CFO and attend the Country Familiarization Seminar. An au pair is described as a young Filipino citizen, between 18–30 years of age, unmarried and without any children, who is placed under a cultural exchange arrangement with a European host family for a maximum stay of two years.

The CFS is vital tool for the au pair participants to equip them with adequate information on topics such as settlement, concerns, values, cultural, and social realities in the host countries, health and safety issues, airport and travel procedures, and support networks.

CFO registered 8,003 au pairs from 2016 to 2020, broken down as follows:

Year	Number of Registered Peer Counselees
2016	2,068
2017	2,006
2018	1,913
2019	1,690
2020 <i>As of March 17</i>	326
TOTAL	8,003

The following are the top ten destination countries of Filipino au pairs in Europe: Norway, Denmark, Netherlands, Germany, Iceland, Sweden, Belgium, Luxembourg, Switzerland, and Austria.

5. Exchange Visitor Program (EVP)

The Exchange Visitor Program (EVP) refers to the international exchange administered by the United States to implement the Mutual and Cultural Exchange Act of 1961. It is a result of an agreement between the United States of America and the Philippines to allow the exchange of their nationals for training in both countries. It aims to increase mutual understanding between the people of the United States and the people of other countries by means of educational and cultural exchanges.

Filipinos leaving the country to participate in the EVP are required to register with the CFO. Part of their registration is their attendance in the Pre-departure Orientation Seminar (PDOS) to inform them about their conditions and responsibilities as J1-visa holders, as they are not expected to stay permanently in the US.

From 2016 to 2020, CFO registered 29,670 EVP participants broken down as follows:

Year	Number of Registered EVP Participants
2016	8,192
2017	7,971
2018	7,712
2019	5,239
2020 <i>As of March 17</i>	556
TOTAL	29,670

6. Community Education Program (CEP)

The Community Education Program (CEP) is an annual information campaign conducted nationwide by the CFO in coordination with various government agencies, non-government organizations, local government units, and academic institutions.

It seeks to assist prospective emigrants in making informed decisions regarding working or settling abroad, as well as in generating community involvement on migration concerns. It also aims to raise public awareness about issues concerning migration, inter-marriages, and existing government policies and programs directed against illegal recruitment, documentation fraud, and trafficking, among others.

From 2016 to 2019, a total of 20,565 participated in the information campaign on migration from 159 areas (provinces, cities, and municipalities), broken down as follows:

Year	Number of Participants	Number of Areas Covered
2016	9,190	43

2017	6,070	30
2018	1,122	30
2019	4,183	56
2020	<i>No implementation conducted due to the abrupt suspension of work halfway through the month of March due to COVID-19 pandemic</i>	
TOTAL	20,565	159

7. Inter-Agency Council Against Trafficking – Advocacy and Communications Committee (IACAT-ADVOCOM)

In December 2010, the CFO became an ex-officio member of the IACAT and was delegated to head the Advocacy and Communications Committee (ADVOCOM).

The creation of the IACAT-ADVOCOM is in line with one of the functions of the IACAT as stipulated in Section 21 (e) of RA 9208, which is to coordinate the conduct of a massive information dissemination campaign on the existence of the law and the various issues and problems attendant to trafficking in collaboration with the local government units, concerned agencies, and NGOs. Rule VIII, Article II, Section 132 of the Revised Implementing Rules and Regulations of RA 9208, as amended by RA 10364, also stipulates that the ADVOCOM shall be primarily responsible for the development and implementation of the IACAT's communications program, and the conduct of research and study on the patterns and schemes of trafficking in persons for policy formulation and program direction.

To date, among its strategies is to engage and mobilize various stakeholders and target groups such as national, and local government agencies, civil society groups, media institutions, international organizations, foreign government agencies, migrants associations, and other non-government organizations.

8. 1343 Actionline against Human Trafficking

Back in March 15, 2011, the IACAT-ADVOCOM launched the 1343 Actionline against Human Trafficking. It is a 24/7 hotline facility that responds to emergency or crisis calls from anyone, including the victims of human trafficking and their families. The 1343 Actionline provides a venue for the public to be engaged in the fight against trafficking in persons. Its creation is also in line with the core message of the IACAT which is, *Laban Kontra Human Trafficking, Laban Nating Lahat*.

As an expansion of the service of the 1343 Actionline, accessibility through text messaging/short messaging services (SMS), on-line through e-mail and its official website www.1343actionline.ph, social media networks, mobile applications and international hotlines were developed as alternative reporting vehicles.

On July 2014, the 1343 Actionline launched its mobile application for Android and IOS mobile phone users.

From 2016-2019, 357 cases were received through the Actionline and were later assisted and managed by the CFO. The nature of cases include human trafficking and other related cases.

Year	Number of Cases Assisted
2016	67
2017	158
2018	46
2019	55
2020	31
TOTAL	357

9. Philippine Schools Overseas

Philippine Schools Overseas (PSO) are duly-registered educational institutions operating outside the Philippines and implementing the basic education curriculum of the Department of Education. PSOs are established to address the educational needs of children of Filipinos overseas, and eventually facilitate their reintegration into the Philippine education system. The schools also provide a venue for the teaching and propagation of the Filipino culture and heritage among Filipino youth overseas, and serve as a locus for Filipino community activity.

The Inter-Agency Committee on Philippine Schools Overseas (IACPSO) was established through Executive Order No. 252 to serve as policy-making body and forum for the discussion and resolution of issues concerning the establishment, operation and management of PSOs. Composed of five (5) member-agencies, the Committee is co-chaired by the Department of Education and the Department of Foreign Affairs. Other members are the Department of Labor and Employment, the Overseas Workers Welfare Administration, and the CFO, which also serves as the Committee Secretariat.

As part of its effort to provide quality assistance to overseas Filipinos and their children, the IACPSO conducts an annual Conference of Philippine Schools Overseas. The conference is meant to promote and strengthen the implementation of the Philippine curriculum in PSOs, and to help ensure a continuing education among Filipino expatriate students and support the unification of the overseas Filipino families.

From 2016 to 2020, CFO assisted the following number of students (Table 9.1) enrolled from pre-elementary, elementary, including teaching and non-teaching personnel from 41 PSOs operating in ten (10) countries (Table 9.2):

Table 9.1

Year	Number of Students, and School Personnel
------	--

2016	33,000
2017	33,000
2018	36,000
2019	38,000
2020	38,000

Table 9.2

<i>I. Kingdom of Bahrain (1)</i>	
1. Philippine School Bahrain	Bldg. 989, Road 3222, Blk. 732, A'Ali, P.O. Box 10417, Manama, Bahrain
<i>II. Republic of Timor-Leste (1)</i>	
2. Maharlika International School	Fatuhada, Comoro Dili, Timor-Leste
<i>III. Republic of Greece (1)</i>	
3. Philippine School in Greece	15 Thimaton Polemou, Kareas Vyronas, Athens, Greece 16233
<i>IV. Italy</i>	
4. International Migrants School	Via Rosa Govona, 23-00152 Rome, Italy
<i>V. Kingdom of Saudi Arabia (19)</i>	
5. Al-Andalus International School	P.O. Box 79307, Alkhobar 31952, Kingdom of Saudi Arabia or Mohamed Fateh, Al-Rakah, Al-khobar, KSA
6. Al Danah International School	Sulaimania St. P.O. Box 58409, Riyadh 11594, KSA
7. Al Dura (Gems) International School	P.O. Box 51477, Jeddah, KSA
8. Al Madj International School Dammam	P.O. Box 76240, Rakah, Al-Khobar 31952, KSA
9. Shorouq Al Mamlakah International School	#9 and 11 Maashi St., Maashi District Taif, KSA
10. Al Taj International School	P.O. Box 85130, Riyadh 1169, KSA
11. Bader International School	Al Faisaliyah District, Jeddah, KSA
12. Durat Al Sharq International School	P.O. Box 104111, Jeddah 21331, Musrefah District 2, Jeddah KSA
13. Elite International School	Olaya District, P.O. Box 60949 Riyadh, 11555, KSA
14. Future Generation Philippine International School	Al-Baljourashi St., Suleimaniah District, p.o. box 7620, Riyadh 12232, KSA
15. International Philippine School in Al-Khobar	P.O. Box 4839, Al-Khobar 31952, KSA
16. International Philippine School in Jeddah	Garnatah St., Musrefah Dist., P.O. Box 112696, Jeddah 21371, KSA

17. International Philippine School in Riyadh	P.O. Box 94705, Riyadh 11614, KSA
18. Palm Crest International School	48 Al Amariyah, St. Sulaymaniah District, P.O. Box 64115, Riyadh 11536, KSA
19. Ibdaa Assir International School (formerly Philippine International School in Assir)	King Khaled Road, Khamis Mushayt, Abha, KSA
20. Philippine International School in Buraydah	P.O. Box 27089, Buraydah City 51331, Al-Qassim Region, KSA
21. Riyadh International School	P.O. Box 27586, Suleimania, Riyadh 11427, KSA
22. Second Philippine International School	P.O. Box 729, Riyadh 11372, KSA
23. Yanbu Elite International School	Yanbu Al-Bahar, Kingdom of Saudi Arabia
VI. State of Kuwait (2)	
24. Philippine International English School	P.O. Box 7879 Fahaheel , Code 64009 (Seaside Road, Fahaheel, State of Kuwait)
25. The New Kuwait Philippines International School	Jleeb Al Shuyoukh, State of Kuwait
VII. State of Libya (4) – the schools are currently operating in spite of the Crisis Alert Level issued by the DFA	
26. Philippine Community School – Tripoli	Siyahiya. Ghot Alsha'al, P.O Box 248, Tripoli, Libya
27. Philippine Centennial Academy, International	New Shebna, Benghazi, Libya
28. Philippine Community School – Benghazi	PCS Compound, PO Box 7740, Hawari Village, Benghazi, Libya
29. Philippine Cooperative Academy in Libya (PCAL)	TMC Housing, Furnaj, Tripoli, Libya
VIII. State of Oman (1)	
30. Philippine School – Oman	Way 2740 Bldg. 4277, P.O. Box 563, P.C. 133, Al Khuwair, Sultanate of Oman
IX. State of Qatar (2)	
31. Philippine School Doha	Zone 56 Al Khulaifat, Al Jadeeda, Messaimer St., 1011 Doha, Qatar

32. Philippine International School – Qatar	P. O. Box 9875, Ain Khalid, Doha, Qatar
X. United Arab Emirates (9)	
33. Al Alfiah Filipino Private School	Al Azra School Zone, Al Azra, Sharjah, UAE
34. Far Eastern Private School – Al Shahba Campus	P.O. Box 29047, Solaiman R/A Al Shahba Area, Sharjah, UAE
35. Far Eastern Private School – Al Azra Campus	P. O. Box 29047, Al Azra Area, Sharjah, UAE
36. Philippine-Emirates Private School (PISCO Private)	Baniyas East 8, Abu Dhabi, UAE
37. The New Filipino Private School	P.O. Box 6234, Sharjah, UAE
38. The Philippine School - Dubai	Al Muhaisnah 2, Dubai, United Arab Emirates
39. The Philippine School – Abu Dhabi	Baniyas East 7, Abu Dhabi, UAE
40. The Philippine Global School – Abu Dhabi	P. O. Box 67986 Muroor Road, Abu Dhabi, UAE
41. United International Private School	Al Qusais, Muhaisnah 4, P.O. Box 60817, Dubai, UAE

F. PROGRAM MANAGEMENT

10. Lingkod sa Kapwa Pilipino (LINKAPIL)

Also known as Link for Philippine Development or LINKAPIL Program, LINKAPIL seeks a broader and deeper partnership between overseas Filipinos and Filipinos in the home country based on a common desire to advance the collective good of the Filipino people and to contribute to the realization of national development. LINKAPIL provides a means for the transfer of various forms of resources from overseas Filipinos to support small scale, high impact projects to address the country's social and economic development needs.

The LINKAPIL Program was designed to facilitate the transfer of various forms of assistance from Filipinos or other donors overseas to support projects in livelihood development, education, health related activities, and small-scale infrastructure.

Through the LINKAPIL Program, the CFO acts as the principal, conduit between overseas Filipinos and the local beneficiaries. The mechanism which the program offers will guarantee the provision of a coordinative support network by the CFO among government agencies involved in the processing of donations from abroad. This will also involve the establishment of close linkages with non-government agencies and identified beneficiaries at the local level for a more viable implementation and maintenance of projects.

From 2016 TO 2019, 268.274 million worth of financial and materials donations were channeled through the LINKAPIL Program helping 276,750 beneficiaries from 106 areas, broken down as follows:

Year	Amount of Donation	Number of Individual Beneficiaries	Number of Areas (Provinces) as Beneficiaries
2016	119.49 M	75,611	24
2017	99.85 M	91,914	31
2018	24 M	70,784	27
2019	24.934 M	38,441	24
TOTAL	268.274 M	276,750	106

The various forms of assistance that were coursed through the LINKAPIL Program were also spread in the following areas:

- a) Health and Welfare - Medical Missions;
- b) Gift-Giving Project;
- c) Calamity Relief;
- d) Small-scale Infrastructure Projects;
- e) Education/Scholarships; and
- f) Skills Transfer

11. Youth Leaders in the Diaspora

Youth Leaders in the Diaspora (YouLeaD) was first known as the Lakbay-Aral, a Filipino term which means “travel study”. YouLeaD is a two-week cultural immersion program in the Philippines, developed and implemented since 1983.

YouLeaD enables Filipino youth overseas to rediscover their Filipino roots and appreciate the richness and diversity of their heritage. The program combines lectures on Philippine history and language and guided tours to scenic and historical landmarks. Interaction with Filipino students, public officials and members of indigenous communities and participation in local festivities are also included in the program.

In 2019, the CFO, together with the Philippine Consulate General in Chicago, successfully conducted the US Midwest YouLeaD Immersion Program with fourteen

Filipino youth participants from the United States, Australia, and the Netherlands. The seven-day module, which ran from 03 to 09 January 2019, was comprised of lectures on migration, basic conversational Filipino, and Filipino values. It also included a courtesy call to the Department of Foreign Affairs (DFA) secretary, a visit to the Malacañang Museum, immersion at a Gawad Kalinga village, and tours to Corregidor Island and Taal Volcano.

Another successful implementation of the program was with 16 student leaders sponsored by CFO from seven Philippine Schools Overseas (PSOs) with the theme *“Working Together Beyond Borders”*. Held from 24 to 29 June 2019, the module was comprised of lectures and workshops on leadership, personal and cultural identity, solid waste management, and mind mapping. It also included an immersion with the Dumagat Tribe, seed planting, river trekking, mountain climbing, clean-up drive, and tours in Corregidor Island, Malacañan and National Museums.

The program was featured via news channel PTV4. The news highlighted the desire of the overseas Filipino youth in learning their cultural heritage and reconnecting with their roots through the YouLeaD program.

6 modules were already implemented since 2016.

12. Assistance to Filipino Children in Sabah

There are about **30,000** children of Filipino ancestry who are at risk of being stateless in Sabah. Regretfully, these children do not have access to Malaysian education because of their undocumented status. Many end up as child laborers or take to the streets and eventually become juvenile delinquents.

The Filipino community members have so far established and managed operations of six (6) ALCs in Sabah upon the encouragement of and with the support of the Philippine Embassy in Kuala Lumpur. The ALCs are providing basic literacy to undocumented Filipino children.

In 2014, six (6) Alternative Learning Centers (ALCs) in Sabah operated by some concerned Filipino groups, signed the Memorandum of Understanding (MOU) on Community-Based Education Program (CBEP) with the CFO, DepEd, and the Philippine Embassy in Kuala Lumpur.

The MOU aims to improve the capacity of the ALCs to provide basic literacy to Filipino children who have no access to regular education through capacity-building activities; professional, technical and administrative advice and the provision of learning and instructional materials, among others.

Since then the CFO has been providing books and educational materials to the ALCs obtained from donations from public or private sources. It benefitted around 2,500 children enrolled in the ALCs. Together with DepEd and the Philippine Embassy in Kuala Lumpur, the CFO also organized and facilitated the capacity-building workshop for teachers and volunteers in Kota Kinabalu, Sabah.

The CFO, DepEd and the Philippine Embassy in Kuala Lumpur conducted an inter-agency meeting in 2019 regarding the proposed renewal of the MOU among the three (3) agencies and the ALCs which expired in 2017.

A total of 9,500 children benefitted from the assistance of CFO since 2016, broken down as follows:

Year	Number of Beneficiaries
2016	2,500
2017	2,500
2018	2,000
2019	2,500

13. Virtual Sentro Rizal

The “Virtual Sentro Rizal” (VSR) project provides an alternative to the traditional mode of appreciating Filipino heritage through digital content. It is a portable collection of essential Filipiniana references in DVD format which are primarily culled out from the current library catalogue of the National Commission for Culture and the Arts (NCCA), with additional materials sourced from collaborating producers and publishers.

This initiative was undertaken in compliance with Section XII of Republic Act No. 10066 – National Cultural Heritage Law (2009) – which calls for the institutionalization of Sentro Rizal(s) to serve as venues for the promotion of Philippine arts and culture in areas with significant numbers of overseas Filipinos. While the virtual nature of the collection allows cultural dissemination beyond borders and is purposively designed to appeal to the tech-savvy younger generations, this initial compilation is a modest attempt to introduce the Philippines via distance learning but does not preclude the establishment of corresponding physical facilities.

With NCCA funding support, the VSR 1st Edition was produced and disseminated to 40 Philippine Schools Overseas (PSO). Subsequently, a teacher-training program was conducted to demonstrate its usage as a teaching-learning tool. The VSR 2nd Edition is currently being completed to include 50 additional entries and translations of the Annotations from English to Filipino, Cebuano, Ilocano, Bicolano, Maranao, and Spanish in support of the country’s national language development program/Mother Tongue-based Multilingual Education, as well as to pilot foreign language versions.

More than 200 copies have been distributed to government officials, Philippine Embassies, foreign diplomats and overseas Filipino leaders and organizations since 2016.

14. PESO Sense: The Philippine Financial Freedom Campaign

In line with the national development goal of financial inclusion, CFO has specifically put a focus on the financial literacy of overseas Filipinos and the families they left behind.

In October 2013, the CFO, in collaboration with the United Nations Development Programme and with the support of the Western Union Foundation, launched the Philippine Financial Freedom Campaign or PESO Sense to help overseas Filipinos and the families they left behind develop or enhance personal strategies, skills and knowledge in attaining financial freedom.

This nationwide Financial Literacy Campaign seeks to achieve its main objective of improving financial literacy by promoting productive expenditures, greater savings and entrepreneurship among overseas Filipinos and the beneficiaries of their remittances.

With more than 10 million overseas Filipinos in more than 200 countries worldwide, the task of inculcating the importance of financial literacy becomes more challenging than ever.

PESO Sense utilizes new technology to reach out to all Filipinos, whether sender or receiver of remittances. The PESO Sense campaign makes use of all forms of communications such as the internet, social media and mobile applications. The online PESO Sense financial literacy module is designed with 6 targeted profiles in mind: students, young adults, business owners, the employed, homemakers and retirees.

PESO Sense has gone a long way since its inception. Along the way, the CFO has developed the following in pursuance of the program's main objective:

14.1. PESO SENSE KNOWLEDGE MATERIALS

One of the major components of the PESO Sense is the production of knowledge materials consisting of bookmarks, brochures and videos that are customized according to the consumer profiles of the six selected target audiences.

Our bookmarks are expressed in succinct and user-friendly financial tips that are tailored-fit to the consumer behavior of the 6 types of recipients of remittances, i.e., children, young adult students, young professionals, entrepreneurs, homemakers, and retirees. They are distributed regularly at CFO and at our various events and activities in and outside the country, reaching as far as Europe and the Middle East. These bookmarks can be downloaded from the PESO Sense website.

In addition, we have created videos that have been uploaded online on our official PESO Sense Facebook and YouTube Pages, with a reach of 8 to 10 Million Facebook users weekly.

14.2. SOCIAL MEDIA PLATFORM

As of today, we have almost more than 3.6 million likers/followers reaching more than ten million users weekly from all over the world. Our followers, affectionately called as "Ka-PESO", come from Started in 12 February 2014, the CFO PESO SENSE Facebook page now has more than 3.6 Million followers as of today. 73% of

its total followers are women and the biggest age group is 25-34 followed by 18-24 years old.

Aside from the Philippines, followers do come from other countries such as:

- United Arab Emirates
- Saudi Arabia
- United States of America
- Hong Kong
- Taiwan
- Qatar
- Japan
- Kuwait
- Singapore
- Canada
- Australia
- Malaysia
- Italy
- South Korea
- United Kingdom
- Bahrain
- India
- Israel
- Oman
- Macau

All these countries have a high concentration of overseas Filipinos.

The official Facebook page (<https://www.facebook.com/pesosenseph>) is updated on a daily basis with various posts, inspirational quotations, saving and budgeting tips, stories, provocative questions related to financial literacy and insightful articles that directly help our audiences in realizing the importance of managing their money for their future.

14.3. WEBSITE

The free online training modules featured in the PESO Sense website is the heart of the campaign. Consistent with the campaign's strategy, each training module is customized per target remittance recipient group.

The 30-minute modules have specific learning materials for students, young adults, professionals, homemakers, micro and small-scale entrepreneurs, seniors and retirees. These free online modules feature, among other things, videos, games, online mentors, and reflection exercises.

At the end of every module, online learners are encouraged to answer our feedback form to help us improve our materials. In addition, after finishing the modules, they receive an online certificate, proof that they have completed the training.

14.4. PESO SENSE MOBILE APPLICATION

From handy bookmarks to regular maintenance and enhancement of the PESO SENSE website to maximizing the incredible benefits and outreach of the social media platform, the financial freedom campaign has been brought to a new and innovative level by developing and launching on August 2015 the PESO SENSE MOBILE APPLICATION.

This mobile app has the following features:

a. PESO Sense News Feeds

All posts that are posted in the PESO Sense Facebook page are automatically synchronized and posted in this feature of the PESO Sense mobile app.

The knowledge materials that were developed by the campaign such as the bookmarks, brochures and videos are featured from time to time in the News Feeds portion of the app.

News feeds from partner agencies are also featured including daily financial tips and entrepreneurial initiatives of the government. These partner agencies include the Bangko Sentral ng Pilipinas (BSP), Department of Trade and Industry (DTI), Philippine Overseas Employment Administration (POEA), Overseas Workers Welfare Administration (OWWA), Home Development Mutual Fund (PAG-IBIG Fund), Philippine Health Insurance Corporation (PhilHealth), and United Nations Development Programme (UNDP).

b. PESO Sense Store

This provides a free platform for products to be sold online that would increase their marketability in and outside the country. There is a 24 to 48-hour verification period for approval before products are posted. To date, more than 40 products have been posted.

c. PESO Sense Bills

With the help of Bayad Center, the PESO Sense Mobile App allows overseas Filipinos and on-line users to directly pay utilities and other bills, including payment for PhilHealth premium.

15. BaLinkBayan

The BaLinkBayan is the Overseas Filipinos' (OFs) one-stop online portal for diaspora engagement, offering an integrated and unique platform to re-engage with the Philippines through the so-called D2D (Diaspora to Development) program of the Commission on Filipinos Overseas with the support and help of several government agencies such as the Department of Trade and Industry (DTI), Department of

Agriculture (DA), Department of Agrarian Reform (DAR), and the Department of Environment and Natural Resources (DENR).

Examples of the D2D programs that are part of the portal are: diaspora philanthropy, medical mission coordination, doing business in the Philippines, tourism initiatives, and investment for overseas Filipinos.

A locally-funded national E-Government Project, the term BaLinkBayan is a play on the Filipino words Balikbayan (returning migrant), balik (return), bayan (country) and the English word “Link” that refers to interconnectivity through the worldwide web. As a portal for diaspora engagement, it seeks to bring together 10.24 million Filipinos in the diaspora into an integrated and comprehensive platform that taps into their knowledge, expertise, skills, networks, material, and financial resources to contribute to the development of the Philippines.

BaLinkbayan works on two levels. First, it links OFs to development-oriented diaspora initiatives in the Philippines, and second, it provides business and investment opportunities both at the national and local levels. The latter would link, among others, to automated transactional processes at the LGU level. Thus, in 2014, for the furtherance of its aims and purposes, BaLinkBayan concluded partnerships with different government agencies and other organizations such as the National Poverty Commission, Cagayan de Oro City, Philippine Health Insurance Corporation, Land Registration Authority, and National Youth Commission.

To date, partnerships were sealed with 35 Local Government Units. Following activities were conducted since 2016:

I. Established Partnerships

A. 2016 – 10 partner LGUs

1. Bacoor City
2. Legazpi City
3. Masbate City
4. Ligao City
5. Tabaco City
6. Sorsogon Province
7. Sorsogon City
8. Antique Province
9. Iloilo City
10. Cagayan De Oro City

B. 2017 – 9 partner LGUs

1. Iloilo Province
2. Pangasinan Province
3. Aklan Province
4. Cuenca, Batangas
5. Iriga City
6. Los Baños, Laguna
7. Guinobatan, Camarines Norte

8. Rosales, Pangasinan
9. Camarines Norte Province

C. 2018 – 7 partner LGUs

1. Urdaneta City
2. Dagupan City
3. Batangas Province
4. Quezon City
5. Cebu City
6. Dumaguete City
7. Tagbilaran City

D. 2019 – 9 partner LGUs

1. Guimaras Province
2. Negros Occidental Province
3. Mabalacat City
4. Laguna Province
5. Cabanatuan City
6. Carmona, Cavite
7. Sta. Rosa City
8. Kidapawan City
9. Bayambang, Pangasinan

II. Data Gathering Workshops Conducted

A. 2016 – 10 partner LGUs

1. Bacoor City (22 attendees)
2. Legazpi City
3. Masbate City
4. Ligao City
5. Tabaco City
6. Sorsogon Province
7. Sorsogon City
8. Quezon City
9. Antique Province
10. Iloilo City

B. 2017 – 5 partner LGUs

1. Pangasinan Province (42 attendees)
2. Aklan Province (33 attendees)
3. Cuenca, Batangas (14 attendees)
4. Iriga City (25 attendees)
5. Los Baños, Laguna (31 attendees)

A. 2018 – 8 partner LGUs

1. Rosales, Pangasinan (8 attendees)
2. Urdaneta City (9 attendees)
3. Dagupan City (6 attendees)

4. Guinobatan, Camarines Norte (8 attendees)
5. Camarines Norte Province (8 attendees)
6. Batangas Province (12 attendees)
7. Cebu City (8 attendees)
8. Dumaguete City (15 attendees)

B. 2019 – 7 partner LGUs

1. Negros Occidental Province (18 attendees)
2. Guimaras Province (17 attendees)
3. Laguna Province (17 attendees)
4. Mabalacat City (26 attendees)
5. Cabanatuan City (19 attendees)
6. Tagbilaran City (27 attendees)
7. Carmona, Cavite (30 attendees)

III. Website Management Trainings Conducted

A. 2016 –

1. Cagayan de Oro City
2. Masbate City
3. Legazpi City

B. 2017 – 11 partner LGUs

1. Iloilo Province (3 attendees)
2. Aklan Province (3 attendees)
3. Antique Province (3 attendees)
4. Cuenca, Batangas (4 attendees)
5. Iriga City (2 attendees)
6. Legazpi City (4 attendees)
7. Tabaco City (5 attendees)
8. Ligao City (4 attendees)
9. Sorsogon City (3 attendees)
10. Sorsogon Province (2 attendees)
11. Masbate City (3 attendees)

C. 2018 – 11 partner LGUs

1. Rosales, Pangasinan (2 attendees)
2. Urdaneta City (2 attendees)
3. Dagupan City (2 attendees)
4. Guinobatan, Camarines Norte (2 attendees)
5. Camarines Norte Province (2 attendees)
6. Batangas Province (2 attendees)
7. Cebu City (3 attendees)
8. Los Baños, Laguna (2 attendees)
9. Quezon City (2 attendees)
10. Pangasinan Province (2 attendees)
11. Dumaguete City (5 attendees)

D. 2019 – 7 partner LGUs

1. Negros Occidental Province (2 attendees)
2. Guimaras Province (3 attendees)
3. Laguna Province (5 attendees)
4. Mabalacat City(3 attendees)
5. Cabanatuan City (2 attendees)
6. Tagbilaran City (7 attendees)
7. Carmona, Cavite(5 attendees)

IV. Turned over ICT Equipment

A. 2016 – 9 partner LGUs

1. Bacoor City
2. Legazpi City
3. Masbate City
4. Ligao City
5. Tabaco City
6. Sorsogon Province
7. Sorsogon City
8. Cagayan de Oro City
9. Antique Province

B. 2017 – 8 partner LGUs

1. Iloilo Province
2. Pangasinan Province
3. Aklan Province
4. Cuenca, Batangas
5. Iriga City
6. Los Baños, Laguna
7. Guinobatan, Camarines Norte
8. Camarines Norte Province

C. 2018 – 7 partner LGUs

1. Rosales, Pangasinan
2. Urdaneta City
3. Dagupan City
4. Batangas Province
5. Cebu City
6. Dumaguete City
7. Tagbilaran City

D. 2019 – 6 partner LGUs

1. Negros Occidental Province
2. Guimaras Province
3. Laguna Province
4. Mabalacat City
5. Cabanatuan City
6. Carmona, Cavite

V. Launched Localized Websites

A. 2016

1. Bacoor City
2. Legazpi City
3. Masbate City
4. Ligao City
5. Tabaco City
6. Sorsogon Province
7. Sorsogon City
8. Cagayan de Oro City

B. 2017 – 9 partner LGUs

1. Antique Province
2. Iloilo Province
3. Pangasinan Province
4. Aklan Province
5. Cuenca, Batangas
6. Iriga City
7. Los Baños, Laguna
8. Guinobatan, Camarines Norte
9. Camarines Norte P

C. 2018 – 6 partner LGUs

1. Rosales, Pangasinan
2. Urdaneta City
3. Dagupan City
4. Batangas Province
5. Cebu City
6. Dumaguete City

D. 2019 – 9 partner LGUs

1. Tagbilaran City
2. Guimaras Province
3. Negros Occidental Province
4. Mabalacat City
5. Laguna Province
6. Cabanatuan City
7. Carmona, Cavite
8. Kidapawan City
9. Bayambang, Pangasinan

VI. Systems Developed

A. 2016

1. Naga Online Real Property Tax Assessment and Payment
2. LINKAPIL Online Donation

VII. Marketing and Promotional Activities

A. 2016 – 14 activities

1. 6th Multi-Service Agency Mission in Cambodia
2. JMDI Mainstreaming M&D in Local Development Planning in Northern Mindanao
3. Regional Meeting of Local League of Planners and Development Coordinators in Western Visayas
4. Pangasinan Migration and Development Council
5. Meeting
6. Migrant Health Fair, Batangas City
7. NEDA Ambisyon 2040 Summit, SMX
8. Regional Reintegration Summit, Iloilo City
9. Regional Reintegration Summit, General Santos City
10. Balinkbayan Stakeholders Meeting in Bacoor
11. BaLinkBayan Stakeholders Meeting in Iloilo and Antique
12. Launching of Bacoor City Localized BaLinkBayan Website
13. Launching of CDO Localized BaLinkBayan Website
14. Launching of 6 Bicol Localized Websites
15. Meetings with Local Executives of Capiz
16. Capacity Building for Local Government Units in Calabarzon, Tagaytay City
17. Meetings with LGUs in the Bicol Region
18. Meeting with POEA Workers Education Division
19. Meeting with the PNVSCA
20. Meeting with Office of Senator Bam Aquino
21. Meeting with Development Bank of the Philippines
22. Meeting with MyLegalWhiz

B. 2017 – 8 activities

1. Regional Forum on Migration in Pili, Camarines Sur
2. Regional Forum on Migration in Mariveles, Bataan
3. 7th Multi Agency Service Mission in Cambodia
4. Migration and Development Training in Aklan with 20 municipalities
5. Meeting with Padre Garcia, Batangas officials
6. Meeting with Dagupan City officials
7. Meeting with Urdaneta City officials

C. 2018 – 20 activities

1. Meeting with Taguig City officials
2. Meeting with Imus City officials
3. Meeting with Makati City officials
4. Meeting with Davao City officials
5. Meeting with Batangas Province officials
6. OFW Congress at PICC Forum
7. Ugnayansa Canada events in Ottawa, Toronto, Calgary and Vancouver
8. Meeting with Butuan City officials
9. Meeting with Imus City officials

10. Meeting with Dumaguete City officials
11. Meeting with Tagbilaran City officials
12. Meeting with Mabalacat City officials
13. Meeting with Cabanatuan City officials
14. Meeting with Manila City officials
15. Meeting with Laguna Province officials
16. Meeting with Sub-Committee on International Migration and Development of Region VI
17. Launching of the Rosales, Pangasinan's Localized BaLinkBayan Website
18. Launching of the Batangas Province's Localized BaLinkBayan Website
19. Launching of the Quezon City's Localized BaLinkBayan Website
20. Celebration of the Month of Overseas Filipinos in Cagayan de Oro and Dumaguete City

D. 2019 – 20 activities

1. Meeting with Guimaras Province officials
2. Meeting with Regional Development Council-Region VI officials
3. Meeting with Philippine Retirement Authority officials
4. Meeting with Negros Occidental Province officials
5. Meeting with Bacolod City officials
6. Meeting with Philippine Franchise Association officials
7. Launching of Laguna Province's Localized BaLinkBayan Website on its Foundation Day
8. Meeting with Kidapawan City officials
9. Meeting with Tarlac Province officials
10. Meeting with Pampanga Province officials
11. Meeting with Escalante City and Buenavista, Negros Occidental officials
12. Meeting with officials from the 6 cities and 24 municipalities under Laguna Province
13. Meeting with Sub-Committee on International Migration and Development of Region VI
14. Meeting with Sub-Committee on International Migration and Development of Region I
15. Ugnayan - Kapihan with Filipino Young Professionals at the Philippine Consulate General in Honolulu
16. 2019 CALABARZON Migrant and Development Forum in Sta. Rosa City, Laguna
17. Celebration of the Month of Overseas Filipinos in South Cotabato Province, Sorsogon Province, and Leyte Province
18. Multi-Agency Service Mission in Philippine Embassy in Phnom Penh, Cambodia
19. Cavite Balikbayan Day at Trece Martires, Cavite
20. National Forum on Migration at Hotel Jen, Pasay

VIII. IEC Materials Produced

A. 2017

1. Luggage
2. Notepads
3. Eco-bags

B. 2018

1. Luggage
2. Notepads
3. Eco-bags

C. 2019

1. Eco-bags
2. T-shirts
3. Pouches

IX. Other Trainings for LGUs

A. 2017

- a. Migration and Development Training – 3 partner LGUs
 1. Bacoor City
 2. Los Baños, Laguna
 3. Pangasinan Province
- b. Bicol Stakeholders Meeting – 10 partner LGUs
 1. Legazpi City
 2. Masbate City
 3. Ligao City
 4. Tabaco City
 5. Sorsogon Province
 6. Sorsogon City
 7. Camarines Norte Province
 8. Guinobatan, Camarines Norte
 9. Naga City
 10. Iriga City

B. 2019

- a. Digital Marketing and Content Creation Training – 29 partner LGUs
 1. Aklan Province
 2. Antique Province
 3. Bacoor City
 4. Batangas Province
 5. Cabanatuan City
 6. Cagayan de Oro City
 7. Camarines Norte Province
 8. Carmona, Cavite
 9. Cebu City
 10. Dagupan City
 11. Dumaguete City
 12. Guinobatan, Camarines Norte

13. Ilocos Norte Province
14. Iloilo Province
15. Iriga City
16. Laguna Province
17. Legazpi City
18. Ligao City
19. Los Baños, Laguna
20. Mabalacat City
21. Masbate City
22. Naga City
23. Negros Occidental
24. Pangasinan Province
25. Quezon City
26. Sorsogon Province
27. Tabaco City
28. Tagbilaran City
29. Urdaneta City

This year, the Balinkbayan project will focus on capacitating Filipino Associations Overseas so that they may be able to fully connect and integrate with the Homeland and their home towns.

18. Gender and Development Mainstreaming

CFO remains committed to mainstream gender and development within its core functions: policy development, and program/project implementation.

The commitment is in line with some policies and sectoral program requirements such as Executive Order No. 273 (Approving and Adopting the Philippine Plan for Gender-Responsive Development (PPGD 1995-2025) and PCW-NEDA-DBM Joint Circular No. 202 – 01 on “Guidelines for the Preparation of Annual Gender and Development (GAD) Plans and Budget and Accomplishment reports to implement the Magna Carta of Women.

Prepared and developed in the first semester of 2019, the 2018 GAD Accomplishment Report was approved and endorsed by the Philippine Commission on Women.

The CFO-GAD Focal Point System (GFPS) which consists of representatives from all divisions of CFO continuously ensures that GAD issues and concerns, gender equality and women’s empowerment be mainstreamed with the Commission. This year, it has undertaken a month-long activities and services for its women clients and employees in celebration of the International Women’s Month.

The online GAD Corner has been regularly updated with latest information and education materials and news releases, which gives access to CFO personnel, representatives from partner agencies or organizations, researchers, and students to CFO’s collection of GAD knowledge materials and its related programs, projects, and activities.

The CFO was shortlisted by the Philippine Commission on Women (PCW) for the GADtimpala 2018 under the category of Outstanding Gender-Responsive Government Agency. GADtimpala stands for Gender and Development Transformation & Institutionalization through Mainstreaming of Programs, Agenda, Linkages & Advocacies.

The GADtimpala aims to recognize deserving national government agencies for their outstanding achievement and performance in mainstreaming gender in the bureaucracy, upholding the rights of women and effective implementation of gender responsive programs. It also recognizes the innovativeness and gender-responsiveness of the agencies' programs or projects that contribute to gender equality and women's empowerment, especially those that have made impacts on the lives of women.

On May 21, 2019, PCW conducted Key Informant Interviews (KIIs) at the CFO Main Office. The KIIs validated the Gender Mainstreaming and Evaluation Framework (GMEF) scores relative to the agency's GAD policies, capacity developments, mechanisms, programs, activities, and projects.

On August 14, 2019, the CFO was conferred with the 2018 GADtimpala Bronze Award for being one of the country's Outstanding Gender-Responsive Government Agencies by the PCW.

The CFO was among the 6 government agencies recognized for their gender mainstreaming efforts during the 10th anniversary celebration of the Magna Carta of Women (MCW) held on August 14, 2019 at the PICC, Pasay City. Other awardees included DOLE, NEDA, NHA, COA, and CHED.

The GADtimpala Bronze Awards conferred on CFO is in recognition of its significant contributions to gender equality and women's empowerment, especially in implementing gender-responsive programs for Filipino emigrants, and in providing interventions and services for Filipinos overseas, especially those who are victims of human trafficking and gender-based violence (GBV). This accolade adds to CFO's recent strings of victories, which attests to the agency's determination to protect Filipino migrants in vulnerable situations, especially women, who are subjected to gender-based violence and biases across all stages of the migration cycle.

G. POLICY DEVELOPMENT

19. Policy Inputs

CFO develops and provides policy inputs and position papers that are meant to assist the executive and legislative branches of government on matters pertaining to the political, economic, and social concerns of overseas Filipinos, such as their rights and obligations. From 2016 to 2020, CFO developed policies. Among the policy inputs developed and supported by the CFO include the following:

- Mainstreamed Migration and Development in the Philippine Development Plan 2017-2022
- Philippine Government Inputs to the Global Compact on Safe, Orderly and Regular Migration
- Inputs to the Balik Scientist Act
- Inputs to the Migration in Countries in Crisis (MICIC) Guidelines
- Lobbied for Passage of Republic Act No. 10906: Anti-Mail Order Spouse Act
- Lobbied for Passage of Republic Act No. 10868: Centenarians Act
- Inputs to Bills re Recognition of Foreign Divorce

21. Publications

CFO values the importance of information materials as effective tools in raising public awareness about the programs and services of the Philippine government for migrants and their families.

CFO developed several publications and information materials that are printed; electronically published in CFO’s website; shared to social media accounts; and sent via email to different partners, stakeholders, and various Filipino organizations and communities abroad. This has further strengthened the government’s efforts in raising, promoting, and upholding the interests, rights, and welfare of our overseas Filipinos (OFs).

The following publications were developed in the first semester of 2019:

1.	Migration Standpoint
2.	Women Beyond Borders
3.	The Filipino Ties – CFO Official Newsletter (Quarterly Online Publication)
4.	CFO Pre-SONA 2018 Report
5.	2017 CFO Statistics on Philippine International Migration
6.	2015 CFO Statistics on Philippine International Migration
7.	Handbook for Filipinos Migrating to the United States of America
8.	The 2016 Presidential Awards for Filipino Individuals and Organizations Overseas Souvenir Program
9.	The 2016 Presidential Awards for Filipino Individuals and Organizations Overseas Souvenir Program
10.	The Dual Citizenship Primer (2018 Edition)
11.	The CFO’s Freedom of Information (FOI) People’s Manual

12.	CFO Inputs to the Combined 7 th and 8 th CEDAW Report
13.	Para Sa Bayan

H. SUPPORT TO OPERATIONS

22. CFO Information Systems Strategic Plan 2015- 2018

The CFO Information Systems Strategic Plan (ISSP) for 2015-2018 provides the roadmap to guide the agency's Information and Communications Technology (ICT) efforts for the next four (4) years. The plan confirms the critical role of Information and Communication Technology as an enabler of success for CFO, in line with the objectives of Philippine Development Plan for 2017 to 2022.

The following information systems and websites were developed and enhanced from January to July 2019:

Year	Details
2016	<ol style="list-style-type: none"> 1. 5 new systems developed 2. 7 existing systems enhanced 3. 10 websites developed 4. 2 websites enhanced
2017	<ol style="list-style-type: none"> 1. 2 new systems / websites were developed 2. 16 systems / websites were enhanced
2018	<ol style="list-style-type: none"> 1. 4 new systems 2. 43 enhanced info systems 3. 1 new website 4. 15 enhanced websites 5. 11 new BLB websites 6. 6 enhanced BLB websites
2019	<ol style="list-style-type: none"> 1. 2 new developed websites 2. 7 new developed information systems 3. 13 enhanced websites 4. 9 enhanced information systems

22. Establishment of CFO Satellite Offices in Davao City and Clark City

The CFO unveiled its new CFO Extension Offices in Clark City and Davao City in 2017 and 2018 respectively, in a bid to bring CFO's emigrant services closer to the people of Northern Luzon and Mindanao.

This is also in response to the marching orders of President Rodrigo Roa Duterte to streamline frontline services of government agencies. The President reiterated and strengthened this directive during his second State of the Nation Address in July 2017 by directing all government agencies to further streamline their frontline services from womb to tomb and undertake all necessary measures to make these truly efficient, responsive and people-friendly.

The establishment of CFO Davao is the first in Mindanao and aims to provide topnotch frontline services in a comfortable environment and convenient location for CFO clients from all over Southern Philippines.

This new CFO office in Davao and Mindanao is in line with President Rodrigo Roa Duterte's directive to streamline government processes in a bid to bring its services closer to Filipinos across the country, especially to the people of Mindanao.