

**Office of the President of the Philippines**  
**COMMISSION ON FILIPINOS OVERSEAS**

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## **About the Agency**

### **Commission on Filipinos Overseas: An Overview**

Established on 16 June 1980 through *Batas Pambansa 79*, the Commission on Filipinos Overseas (CFO) is an agency of the Philippine Government under the Office of the President tasked to promote and uphold the interests, rights and welfare of overseas Filipinos and strengthen their ties with the Motherland. Section 3 of BP 79 states the following functions and power:

- a. Provide advice and assistance to the President of the Philippines and the *Batasang Pambansa* in the formulation of policies and measures affecting Filipinos overseas;
- b. Formulate, in coordination with agencies concerned, an integrated program for the promotion of the welfare of Filipinos overseas for implementation by suitable existing agencies;
- c. Coordinate and monitor the implementation of such an integrated program;
- d. Initiate and directly undertake the implementation of special projects and programs, whenever necessary, to promote the welfare of Filipinos overseas with respect to their interests and activities in the Philippines;
- e. Serve as a forum for preserving and enhancing the social, economic and cultural ties of Filipinos overseas with their motherland;
- f. Provide liaison services to Filipinos overseas with appropriate government and private agencies in the transaction of business and similar ventures in the Philippines;
- g. Promulgate rules and regulations to carry out the objectives of this Act;
- h. Call upon any agency of the government, including government-owned or controlled corporations, to render whatever assistance is needed in the pursuance of the objectives of this Act; and
- i. Perform such other related functions as may be directed by the President or assigned by law.

### **VISION**

The Commission on Filipinos Overseas envisions a community of well-respected and proudly competitive Filipinos overseas who contribute significantly to the productivity and well-being of the countries where they reside or work while maintaining strong political, economic and cultural ties with the Philippines.

### **MISSION**

To be the Philippines' premier institution in promoting policies, programs, and projects with Migration and Development as a framework for the strengthening of and empowering the community of Filipinos overseas.

### **CFO QUALITY POLICY**

We in the Commission on Filipinos Overseas (CFO), a government agency responsible for upholding the interests, rights and welfare of overseas Filipinos and strengthening their ties with the Philippines, commit to effectively and efficiently

deliver gender-responsive policies, programs and services for the well-being and empowerment of the community of Filipinos overseas.

In pursuit of this commitment, we shall:

Capacitate our people through continuous professional development anchored on social responsibility;

Formulate policies and facilitate quality and citizen-centric programs and services that exceed the expectations of the public we serve; and

Optimize the benefits of migration, with overseas Filipinos as development partners of the Philippines and their host countries, while addressing the social costs.

With the commitment to uphold the principles of good governance and the highest standards of excellence, we adhere to comply and continuously improve our quality management system and other legal requirements.

***“Kalidad na serbisyo para sa mamamayan, abot sa labas ng bayan.”***

## **HIGHLIGHTS OF CFO'S ACCOMPLISHMENT FY 2018**

### **A. MIGRANT WELFARE SERVICE PROVISION**

#### **1. Pre-Departure Orientation Seminar (PDOS) for Emigrants**

The CFO conducts Pre-Departure Orientation Seminars (PDOS) for 20 to 59-year old Filipino emigrants with the core objective of providing them the relevant information needed to address concerns about permanently residing overseas.

It aims to help Filipino emigrants adjust to the nuances of relocating to or living in a foreign land, including their rights as permanent residents. CFO strongly believes that a well-informed emigrant is in a better position to seek opportunities, assert his/her rights, and reduce his/her vulnerabilities in unfamiliar territory. An empowered Filipino migrant also reflects a positive image of Filipinos residing in host foreign countries.

Filipino emigrants are those individuals who leave the country to settle permanently abroad. They are required to register with the CFO and attend the Pre-Departure Orientation Seminar (PDOS) which prepares them for this relocation.

CFO registered 73,869 emigrants in 2018. The top ten destination countries of Filipino emigrants are: United States of America, Canada, Japan, Australia, Italy, United Kingdom, Spain, Germany, South Korea, and New Zealand

#### **Mobile PDOS**

In 2018, CFO implemented a Mobile PDOS in Davao City with 227 registered emigrants and 87 marriage migrants.

The mobile PDOS is implemented to make CFO's services more accessible to the public, especially those in areas that are historically considered as origin provinces of Filipino emigrants. The activity also help emigrants save on travel expenses averaging at about PhP15,000 per person, which they would have to spend if they were to register in CFO's Manila or Cebu Office.

The reduced number of hours spent by clients in the process of registration and attendance in the mobile PDOS provides satisfactory experience in accessing government services and reflects the government's commitment to give quality service. Through the mobile PDOS, emigrants were equipped with coping strategies in their relocation overseas.

#### **2. Peer Counseling Program**

The Peer Counseling Program is required for Filipino emigrants 13 to 19 years old. The sessions aim to provide a venue for the young migrants to discuss their concerns about leaving their country of birth.

While sessions are not country specific, country profiles and settlement concerns are also discussed. No other government agency provides this specialized pre-departure program for migrating Filipino youth.

CFO provided services to **10,405 peer counselees** in 2018. The top 10 destination of youth migrants are: Canada, United States of America, Italy, Japan, Australia, Spain, United Kingdom, New Zealand, Norway, and Sweden.

### **3. Guidance and Counseling Program (GCP)**

The Guidance and Counseling Program (GCP) is mandatory for Filipinos leaving the country as a spouse or fiancé(e) of a foreign national. The program not only provides information about the country of destination, but also allows the counselees to have a one-on-one session with the guidance counselors of CFO for a more in-depth exchange.

During the one-on-one, counselors are able to address counselees' questions on a more personal level, hopefully leading them towards empowerment, in dealing with the realities of intermarriage.

CFO counseled **17,512 spouses and partners of foreign nationals** in 2018. The following are the top ten destination countries of Filipino marriage and fiancé(e) emigrants. United States of America, Japan, Canada, United Kingdom, Australia, South Korea, Germany, Taiwan, Netherlands, and Norway.

### **4. Country Familiarization Seminar (CFS) for Europe-bound Au Pairs**

Filipinos leaving the Philippines for Europe as au pairs are required to register with the CFO and attend the Country Familiarization Seminar. An au pair is described as a young Filipino citizen, between 18–30 years of age, unmarried and without any children, who is placed under a cultural exchange arrangement with a European host family for a maximum stay of two years.

The CFS is vital tool for the au pair participants to equip them with adequate information on topics such as settlement, concerns, values, cultural, and social realities in the host countries, health and safety issues, airport and travel procedures, and support networks.

CFO registered **1,914 au pairs** in 2018. The following are the top ten destination countries of Filipino au pairs in Europe: Norway, Denmark, Netherlands, Sweden, Iceland, Germany, Belgium, Luxembourg, Austria, and Finland.

### **5. Exchange Visitor Program (EVP)**

The Exchange Visitor Program (EVP) refers to the international exchange administered by the United States to implement the Mutual and Cultural Exchange Act of 1961. It is a result of an agreement between the United States of America and the Philippines to allow the exchange of their nationals for training in both countries. It aims to increase mutual understanding between the people of the United States and the people of other countries by means of educational and cultural exchanges.

Filipinos leaving the country to participate in the EVP are required to register with the CFO. Part of their registration is their attendance in the Pre-departure Orientation Seminar (PDOS) to inform them about their conditions and responsibilities as J1-visa holders, as they are not expected to stay permanently in the US.

In 2018, CFO registered **9,271** EVP participants.

The Department of Foreign Affairs (DFA), through the Office of the Undersecretary for Migrant Workers Affairs (OUMWA), invited the CFO to participate in the Command Conference of Philippine Posts in the Americas which was held last June 22-23, 2018 at the Kalayaan Hall of the Philippine Consulate General in New York City. The Command Conference is an event regularly held among Philippine Embassies and Consulates to discuss pressing issues and concerns of Posts overseas.

CFO presented to the body the Exchange Visitor Program (EVP) because various concerns, concerning EVP participants have been brought to the attention of the Posts.

As a result of the participation of CFO to the Command Conference, the reported issues and concerns of EVP participants were already reported to the Inter-Agency Council Against Trafficking. The guidelines on accrediting or regulating local agencies who facilitate travel documentation of EVP participants was already finalized by the CFO for the adoption and promulgation of the EVP Committee.

## **6. Community Education Program (CEP)**

The Community Education Program (CEP) is an annual information campaign conducted nationwide by the CFO in coordination with various government agencies, non-government organizations, local government units, and academic institutions.

It seeks to assist prospective emigrants in making informed decisions regarding working or settling abroad, as well as in generating community involvement on migration concerns. It also aims to raise public awareness about issues concerning migration, inter-marriages, and existing government policies and programs directed against illegal recruitment, documentation fraud, and trafficking, among others.

In 2018, there were **1,122 participants** of the information campaign on migration from the following **30 areas** (provinces, cities and municipalities):

1. Sta. Cruz, Laguna
2. Pila, Laguna
3. Imus, Cavite
4. Bacoor City, Cavite
5. Batangas City
6. Lipa City
7. Calapan, Oriental Mindoro
8. Puerto Galera, Oriental Mindoro
9. Baguio City
10. La Trinidad, Benguet

11. Sagada, Mt. Province
12. Bontoc, Mt. Province
13. Iba, Zambales
14. Olongapo, Zambales
15. San Fernando, Pampanga
16. Angeles, Pampanga
17. Parang, Maguindanao
18. Buluan, Maguindanao
19. Cotabato City
20. Taganak Island, Tawi-Tawi
21. Bongao, Tawi-Tawi
22. Zamboanga Peninsula
23. Zamboanga City
24. Pagadian, Zamboanga del Sur
25. Tukuran, Zamboanga del Sur
26. Nabunturan, Compostella Valley
27. Monkayo, Compostella Valley
28. Davao Oriental
29. Southern Leyte
30. Northern Leyte

## **7. Inter-Agency Council Against Trafficking – Advocacy and Communications Committee (IACAT-ADVOCOM)**

In December 2010, the CFO became an ex-officio member of the IACAT and was delegated to head the Advocacy and Communications Committee (ADVOCOM).

The creation of the IACAT-ADVOCOM is in line with one of the functions of the IACAT as stipulated in Section 21 (e) of RA 9208, which is to coordinate the conduct of a massive information dissemination campaign on the existence of the law and the various issues and problems attendant to trafficking in collaboration with the local government units, concerned agencies, and NGOs. Rule VIII, Article II, Section 132 of the Revised Implementing Rules and Regulations of RA 9208, as amended by RA 10364, also stipulates that the ADVOCOM shall be primarily responsible for the development and implementation of the IACAT's communications program, and the conduct of research and study on the patterns and schemes of trafficking in persons for policy formulation and program direction.

Among its strategies is to engage and mobilize various stakeholders and target groups such as national, and local government agencies, civil society groups, media institutions, international organizations, foreign government agencies, migrants associations, and other non-government organizations.

The following activities were conducted, organized, facilitated, or participated in by the CFO in 2018:

1. ADVOCOM meetings
2. Seminar on the Issues of Filipinos in Inter-marriage
3. CFO-BI Data sharing Project Meeting on MOU
4. CEP in various areas
5. ATIP Capacity Building for Makati LGU officials
6. Joint Preparatory Planning Meeting of IACAT and ARMM Council Against Trafficking (ACAT)
7. Two case conferences with IACAT on Mail Order Spouses cases in China
8. Australia Asia Program to Combat Trafficking in Person

9. Meeting with the National Intelligence Coordinating Agency for proposed CFO-NICA partnership
10. Capacity Building and Coaching Session to Strengthen Data Practices on Data Collection, Sharing and Development
11. 73<sup>rd</sup> NALECC-SCOC Regular Meeting
12. Round Table Discussion with Korean Partners at the Scalabrini Migration Center
13. Bali Process: Training Workshop on Monitoring and Evaluating Migration Related Information Campaigns
14. Conducted Case Conference on MOB in China with IACT partner agencies
15. Conducted the ADVOCOM meeting hosted by DOS 1
16. Attended the IACAT High Level Council Meeting September 19, 2018 hosted by DOJ
17. Paralegal Training for CFO Personnel August 28, 2018
18. Conducted tagline and logo design contest from 19 July to 10 August 2018.
19. Organized Cineforum/film showing of an anti-trafficking movie in partnership with Film Development Council of the Philippines in July 31
20. Organized two Capacity Building for call takers and case officers (Dec. 8, 2018 and November 27, 2018)
21. Implemented ADVOCOM meeting –December 7, 2018
22. Re-launched 1343 and new logo December 2018
23. Conducted Month of Filipinos Overseas Regional forum in Malaysia
24. IACAT National Strategic Action Plan November
25. Attended the **Forum in SAFE MIGRATION** Goals and the Global Compact for Migration Philippines (GCM)
26. Meeting with the UP College of Social Work and Community regarding CFO-SIS and GCP program volunteer work
27. Meeting with the Integrated Bar of the Philippines on the provision of legal aid to CFO's clientele
28. Meeting with the following institutions:
  - Legal Aid clinic of Adamson University
  - Legal Aid from Pamantasan ng Lungsod ng Maynila
  - Grab, Liberty Asia proposed partnership (November 2018)

## 8. 1343 Actionline against Human Trafficking

Back in March 15, 2011, the IACAT-ADVOCOM launched the 1343 Actionline against Human Trafficking. It is a 24/7 hotline facility that responds to emergency or crisis calls from anyone, including the victims of human trafficking and their families. The 1343 hotline provides a venue for the public to be engaged in the fight against trafficking in persons. Its creation is also in line with the core message of the IACAT which is, Laban Kontra Human Trafficking, Laban Nating Lahat.

As an expansion of the service of the 1343 Actionline, accessibility through text messaging/short messaging services (SMS), on-line through e-mail and its official website [www.1343actionline.ph](http://www.1343actionline.ph), social media networks, mobile applications and international hotlines were developed as alternative reporting vehicles.

On July 2014, the 1343 Actionline has launched its mobile application for Android and IOS mobile phone users.

46 calls involving Assistance to Nationals were coursed through the Actionline in 2018.

## 9. Philippine Schools Overseas

Philippine Schools Overseas (PSO) are duly-registered educational institutions operating outside the Philippines and implementing the basic education curriculum of the Department of Education. PSOs are established to address the educational needs of children of Filipinos overseas, and eventually facilitate their reintegration into the Philippine education system. The schools also provide a venue for the teaching and propagation of the Filipino culture and heritage among Filipino youth overseas, and serve as a locus for Filipino community activity.

The Inter-Agency Committee on Philippine Schools Overseas (IACPSO) was established through Executive Order No. 252 to serve as policy-making body and forum for the discussion and resolution of issues concerning the establishment,



operation and management of PSOs. Composed of five (5) member-agencies, the Committee is co-chaired by the DepEd and the Department of Foreign Affairs. Other members are the Department of Labor and Employment, the Overseas Workers Welfare Administration, and the CFO, which also serves as the Committee Secretariat.

As part of its efforts to provide quality assistance to overseas Filipinos and their children, the Inter-Agency Committee on Philippine Schools Overseas (IACPSO) conducted the 16th Conference of Philippine Schools Overseas. With the theme “Philippine Schools Overseas: Achieving Excellence in the Changing World,” the conference aimed to highlight the need to promote excellence in teaching and learning to produce graduates equipped with necessary knowledge, skills and values responsive to the challenges of globalization.

As part of its effort to provide quality assistance to overseas Filipinos and their children, the IACPSO conducted, the 16<sup>th</sup> Conference of Philippine Schools Overseas on June 19-22, 2018 at the Diamond Hotel in Manila. It was attended by sixty-nine representatives from 33 Philippine Schools in Bahrain, Greece, China, East Timor, Kingdom of Saudi Arabia, Kuwait, Libya, Oman, Qatar, and United Arab Emirates (UAE). The upcoming and newly-established schools in Thailand, Italy, and UAE also attended as observers.

The annual conference is meant to promote and strengthen the implementation of the Philippine curriculum in PSOs, and to help ensure a continuing education among Filipino expatriate students and support the unification of the overseas Filipino families.

In 2018, there were **40 PSOs** operating in the following 10 countries, with an estimated **36,000 students** enrolled from pre-elementary, elementary, and high school levels:

<b><i>I. Kingdom of Bahrain (1)</i></b>	
1. Philippine School Bahrain	Bldg. 989, Road 3222, Blk. 732, A'Ali, P.O. Box 10417, Manama, Bahrain
<b><i>II. People's Republic of China (1)</i></b>	
2. International Philippine School of Shanghai	699 Hu Qing Ping Gong Lu, Zhai Dong Ju Wei Hui, Quingpu District, Shanghai, PRC
<b><i>III. Republic of Timor-Leste (1)</i></b>	
3. Maharlika International School	Fatuhada, Comoro Dili, Timor-Leste
<b><i>IV. Republic of Greece (1)</i></b>	
4. Philippine School in Greece	15 Thimaton Polemou, Kareas Vyronas, Athens, Greece 16233
<b><i>V. Kingdom of Saudi Arabia (19)</i></b>	

5. Al-Andalus International School	P.O. Box 79307, Alkhobar 31952, Kingdom of Saudi Arabia or Mohamed Fateh, Al-Rakah, Al-khobar, KSA
6. Al Danah International School	Sulaimania St. P.O. Box 58409, Riyadh 11594, KSA
7. Al Dura (Gems) International School	P.O. Box 51477, Jeddah, KSA
8. Al Madj International School Dammam	P.O. Box 76240, Rakah, Al-Khobar 31952, KSA
9. Shorouq Al Mamlakah International School	#9 and 11 Maashi St., Maashi District Taif, KSA
10. Al Taj International School	P.O. Box 85130, Riyadh 1169, KSA
11. Bader International School	Al Faisaliyah District, Jeddah, KSA
12. Durat Al Sharq International School	P.O. Box 104111, Jeddah 21331, Musrefah District 2, Jeddah KSA
13. Elite International School	Olaya District, P.O. Box 60949 Riyadh, 11555, KSA
14. Future Generation Philippine International School	Al-Baljourashi St., Suleimaniah District, p.o. box 7620, Riyadh 12232, KSA
15. International Philippine School in Al-Khobar	P.O. Box 4839, Al-Khobar 31952, KSA
16. International Philippine School in Jeddah	Garnatah St., Musrefah Dist., P.O. Box 112696, Jeddah 21371, KSA
17. International Philippine School in Riyadh	P.O. Box 94705, Riyadh 11614, KSA
18. Palm Crest International School	48 Al Amariyah, St. Sulaymaniah District, P.O. Box 64115, Riyadh 11536, KSA
19. Ibdaa Assir International School (formerly Philippine International School in Assir)	King Khaled Road, Khamis Mushayt, Abha, KSA
20. Philippine International School in Buraydah	P.O. Box 27089, Buraydah City 51331, Al-Qassim Region, KSA
21. Riyadh International School	P.O. Box 27586, Suleimania, Riyadh 11427, KSA
22. Second Philippine International School	P.O. Box 729, Riyadh 11372, KSA
23. Yanbu Elite International School	Yanbu Al-Bahar, Kingdom of Saudi Arabia
<b>VI. State of Kuwait (2)</b>	
24. Philippine International English School	P.O. Box 7879 Fahaheel , Code 64009 (Seaside Road, Fahaheel, State of Kuwait)

25. The New Kuwait Philippines International School	Jleeb Al Shuyoukh, State of Kuwait
<b>VII. State of Libya (4) – only PCAL is currently operating at present due to the Crisis Alert Level issued by the DFA</b>	
26. Philippine Community School – Tripoli	Siyahiya. Ghot Alsha'al, P.O Box 248, Tripoli, Libya
27. Philippine Centennial Academy, International	New Shebna, Benghazi, Libya
28. Philippine Community School – Benghazi	PCS Compound, PO Box 7740, Hawari Village, Benghazi, Libya
29. Philippine Cooperative Academy in Libya (PCAL)	TMC Housing, Furnaj, Tripoli, Libya
<b>VIII. State of Oman (1)</b>	
30. Philippine School – Oman	Way 2740 Bldg. 4277, P.O. Box 563, P.C. 133, Al Khuwair, Sultanate of Oman
<b>IX. State of Qatar (2)</b>	
31. Philippine School Doha	Zone 56 Al Khulaifat, Al Jadeeda, Messaimer St., 1011 Doha, Qatar
32. Philippine International School – Qatar	P. O. Box 9875, Ain Khalid, Doha, Qatar
<b>X. United Arab Emirates (8)</b>	
33. Far Eastern Private School – Al Shahba Campus	P.O. Box 29047, Solaiman R/A Al Shahba Area, Sharjah, UAE
34. Far Eastern Private School – Al Azra Campus	P. O. Box 29047, Al Azra Area, Sharjah, UAE
35. Philippine-Emirates Private School (PISCO Private)	Baniyas East 8, Abu Dhabi, UAE
36. The New Filipino Private School	P.O. Box 6234, Sharjah, UAE
37. The Philippine School - Dubai	Al Muhaisnah 2, Dubai, United Arab Emirates
38. The Philippine School – Abu Dhabi	Baniyas East 7, Abu Dhabi, UAE

39. The Philippine Global School – Abu Dhabi	P. O. Box 67986 Muroor Road, Abu Dhabi, UAE
40. United International Private School	Al Qusais, Muhaisnah 4, P.O. Box 60817, Dubai, UAE

## **B. PROGRAM MANAGEMENT**

### **10. Lingkod sa Kapwa Pilipino (LINKAPIL)**

For 2018, PhP24,005,793.78 million worth of donations were channeled through the LINKAPIL Program helping 70,784 beneficiaries from twenty-seven (27) provinces, (Agusan del Norte, Agusan del Sur, Aklan, Albay, Batangas, Benguet, Biliran, Bohol, Cavite, Cebu, Davao del Norte, Davao del Sur, Eastern Samar, Ilocos Norte, Iloilo, Laguna, Lanao del Sur, Leyte, Negros Occidental, Negros Oriental, Nueva Ecija, Nueva Vizcaya, Oriental Mindoro, Pampanga, Pangasinan, and Surigao del Sur) including Metro Manila.

#### **10.1 Health and Welfare - Medical Missions**

An estimated PhP14.2 million worth of medical missions by overseas Filipinos benefitted 22,228 individuals from Pampanga, Pangasinan, and Negros Oriental. Also, these foreign medical missionaries and overseas donors provided around Php2.5 million worth of medical materials like medicines to local government hospitals.

These contributions and transfer of skills helped improve the health condition of the beneficiaries.

#### **10.2 Gift-Giving Project**

The gift-giving activities were facilitated in Quezon City and Bacoor City in Cavite sponsored by the Feed the Hungry, Inc. in USA and St. Michael the Archangel Parish in Hawaii thru the Philippine-based Feed the Hungry-FilAm, Inc. for 635 individuals amounting to PhP265,506.25.

In addition, a group of overseas Filipinos in Middle East and Africa extended also financial assistance in the amount of Php20,000.00 to Philippine Assistance for the Hydrocephalus Victims, Inc., an organization that aims to provide support to improve the lives of children with hydrocephalus, in Mandaluyong City. The said assistance benefitted five children stricken with hydrocephalus.

#### **10.3 Calamity Relief**

For 2018, 930 victims of the eruption of Mayon volcano in Albay and a fire incident in Tandag City received relief assistance from overseas Filipino donors in the USA and Qatar. The assistance amounted to PhP63,500.00.

## **10.4 Feeding Program**

Two (2) feeding programs in 2018 were implemented and supported by Filipino organizations overseas amounting to PhP240,562.25 and benefitted 150 undernourished school children. These feeding programs were conducted in the following schools:

- a. Catalunan Grande Elementary School in Davao City and
- b. Lumaniag Elementary School in Lian, Batangas.

## **10.5 Small-scale Infrastructure Projects**

The projects facilitated and accomplished under the small-scale infrastructure component of the LINKAPIL are the funding for the construction of four (4) classrooms, repair of a damaged classroom, sanitation facility, installation of power supply, installation of gate and fence, and repair of water supply system in public schools in Bohol, Iloilo, Benguet, Batangas, Albay, and Taguig City.

The amount of PhP1,744,813.61 worth of assistance for the above mentioned small-scale infrastructure projects benefitted a total of 3,494 students.

## **10.6 Education/Scholarships**

From January-December 2018, thirty-five (35) students/scholars from the provinces of Cavite, Laguna, Leyte, Pangasinan, Nueva Vizcaya, Nueva Ecija, Aklan, and Metro Manila were supported under the Adopt-a-Scholar Project of the Lingkod sa Kapwa Pilipino (LINKAPIL) Program. The worth of the educational grants from overseas donors was Php288,052.11.

An amount of Php2,272,120.92 was also granted to support the needs of various educational institutions and non-government organizations in Albay, Agusan del Norte, Agusan del Sur, Biliran, Bohol, Batangas, Davao del Sur, Davao del Norte, Eastern Samar, Lanao del Sur, and NCR for school supplies, educational assistance and materials.

The total educational assistance gave the beneficiary students access to quality education.

## **11. Youth Leaders in the Diaspora**

Youth Leaders in the Diaspora (YouLeaD) was first known as the Lakbay-Aral, a Filipino term which means “travel study”. YouLeaD is a two-week cultural immersion program in the Philippines, developed and implemented since 1983.

YouLeaD enables Filipino youth overseas to rediscover their Filipino roots and appreciate the richness and diversity of their heritage. The program combines lectures on Philippine history and language and guided tours to scenic and historical landmarks. Interaction with Filipino students, public officials and members of indigenous communities and participation in local festivities are also included in the program.

The CFO successfully conducted the Youth Leaders in the Diaspora (YouLead) with nine students from Philippine schools overseas (PSO) from 18 to 22 June 2018. During the five-day module, the participants visited the Gawad Kalinga (GK) Enchanted Farm in Bulacan, immersed with a tribal community in San Felipe, Zambales and walked down memory lane in Intramuros, Manila.

## **12. Assistance to Filipino Children in Sabah**

There are about **30,000** children of Filipino ancestry who are at risk of being stateless in Sabah. These children do not have access to Malaysian education because of their undocumented status. Many end up as child laborers or take to the streets and eventually become juvenile delinquents.

It can be recalled that in 2014, six (6) Alternative Learning Centers (ALCs) in Sabah, operated by some concerned Filipino groups, signed the Memorandum of Understanding on Community-Based Education Program (CBEP) with the CFO, DepEd, and the Philippine Embassy in Kuala Lumpur. These ALCs teach the children basic reading, writing and arithmetic.

Together with DepEd and the Philippine Embassy in Kuala Lumpur, the CFO organized and facilitated the capacity-building workshop for teachers and volunteers in Kota Kinabalu, Sabah.

In 2018, CFO turned over 8 boxes of educational materials and school supplies it solicited from various publishers and education institutions in the Philippines. The efforts helped an estimated 2,000 Filipino children in Sabah

The Filipino community members have so far established and managed operations of six (6) ALCs in Sabah upon the encouragement of and with the support of the Philippine Embassy in Kuala Lumpur. The ALCs are providing basic literacy to undocumented Filipino children.

## **13. Virtual Sentro Rizal**

The “Virtual Sentro Rizal” (VSR) project provides an alternative to the traditional mode of appreciating Filipino heritage through digital content. It is a portable collection of essential Filipiniana references in DVD format which are primarily culled out from the current library catalogue of the National Commission for Culture and the Arts (NCCA), with additional materials sourced from collaborating producers and publishers.

This initiative was undertaken in compliance with Section XII of Republic Act No. 10066 – National Cultural Heritage Law (2009) – which calls for the institutionalization of Sentro Rizal(s) to serve as venues for the promotion of Philippine arts and culture in areas with significant numbers of overseas Filipinos. While the virtual nature of the collection allows cultural dissemination beyond borders and is purposively designed to appeal to the tech-savvy younger generations, this initial compilation is a modest attempt to introduce the Philippines

via distance learning but does not preclude the establishment of corresponding physical facilities.

With NCCA funding support, the VSR 1<sup>st</sup> Edition was produced and disseminated to 40 Philippine Schools Overseas (PSO). Subsequently, a teacher-training program was conducted to demonstrate its usage as a teaching-learning tool. The VSR 2<sup>nd</sup> Edition is currently being completed to include 50 additional entries and translations of the Annotations from English to Filipino, Cebuano, Ilocano, Bicolano, Maranao, and Spanish in support of the country's national language development program/Mother Tongue-based Multilingual Education, as well as to pilot foreign language versions.

27 copies have been distributed to government officials, Philippine Embassies, foreign diplomats and overseas Filipino leaders and organizations in 2018.

#### **14. PESO Sense: The Philippine Financial Freedom Campaign**

In line with the national development goal of financial inclusion, CFO has specifically put a focus on the financial literacy of overseas Filipinos and the families they left behind.

In October 2013, the CFO, in collaboration with the United Nations Development Programme and with the support of the Western Union Foundation, launched the Philippine Financial Freedom Campaign or PESO Sense to help overseas Filipinos and the families they left behind develop or enhance personal strategies, skills and knowledge in attaining financial freedom.

This nationwide Financial Literacy Campaign seeks to achieve its main objective of improving financial literacy by promoting productive expenditures, greater savings and entrepreneurship among overseas Filipinos and the beneficiaries of their remittances.

With more than 10 million overseas Filipinos in more than 200 countries worldwide, the task of inculcating the importance of financial literacy becomes more challenging than ever.

PESO Sense utilizes new technology to reach out to all Filipinos, whether sender or receiver of remittances. The PESO Sense campaign makes use of all forms of communications such as the internet, social media and mobile applications. The online PESO Sense financial literacy module is designed with 6 targeted profiles in mind: students, young adults, business owners, the employed, homemakers and retirees.

PESO Sense has gone a long way since its inception. Along the way, the CFO has developed the following in pursuance of the program's main objective:

##### **1. PESO SENSE KNOWLEDGE MATERIALS**

One of the major components of the PESO Sense is the production of knowledge materials consisting of bookmarks, brochures and videos that are customized according to the consumer profiles of the six selected target audiences.

Our bookmarks are expressed in succinct and user-friendly financial tips that are tailored-fit to the consumer behavior of the 6 types of recipients of remittances, i.e., children, young adult students, young professionals, entrepreneurs, homemakers, and retirees. They are distributed regularly at CFO and at our various events and activities in and outside the country, reaching as far as Europe and the Middle East. These bookmarks can be downloaded from the PESO Sense website.

In addition, we have created videos that have been uploaded online on our official PESO Sense Facebook and YouTube Pages, with weekly reach of 8 to 10 Million Facebook users weekly.

## 2. SOCIAL MEDIA PLATFORM

As of today, we have almost more than 2.5 million likers/followers reaching more than ten million users weekly from all over the world. Our followers, whom we affectionately call our “Ka-PESO”, come from countries such as, United Arab Emirates, Saudi Arabia, Hong Kong, United States, Taiwan, Qatar, Kuwait, Japan, Singapore, Canada. These countries have a high concentration of overseas Filipinos.

The official Facebook page (<https://www.facebook.com/pesosenseph>) is updated on a daily basis with various posts, inspirational quotations, saving and budgeting tips, stories, provocative questions related to financial literacy and insightful articles that directly help our audiences in realizing the importance of managing their money for their future.

## 3. WEBSITE

The free online training modules featured in the PESO Sense website is the heart of the campaign. Consistent with the campaign’s strategy, each training module is customized per target remittance recipient group.

The 30-minute modules have specific learning materials for students, young adults, professionals, homemakers, micro and small-scale entrepreneurs, seniors and retirees. These free online modules feature, among other things, videos, games, online mentors, and reflection exercises.

At the end of every module, online learners are encouraged to answer our feedback form to help us improve our materials. In addition, after finishing the modules, they receive an online certificate, proof that they have completed the training.

## 4. PESO SENSE MOBILE APPLICATION

From handy bookmarks to regular maintenance and enhancement of the PESO SENSE website to maximizing the incredible benefits and outreach of the social media platform, the financial freedom campaign has been brought to a new and innovative level by developing and launching on August 2015 the PESO SENSE MOBILE APPLICATION.



This mobile app has the following features:

a. PESO Sense News Feeds

All posts that are posted in the PESO Sense Facebook page are automatically synchronized and posted in this feature of the PESO Sense mobile app.

The knowledge materials that were developed by the campaign such as the bookmarks, brochures and videos are featured from time to time in the News Feeds portion of the app.

News feeds from partner agencies are also featured including daily financial tips and entrepreneurial initiatives of the government. These partner agencies include the Bangko Sentral ng Pilipinas (BSP), Department of Trade and Industry (DTI), Philippine Overseas Employment Administration (POEA), Overseas Workers Welfare Administration (OWWA), Home Development Mutual Fund (PAG-IBIG Fund), Philippine Health Insurance Corporation (PhilHealth), and United Nations Development Programme (UNDP).

b. PESO Sense Store

This provides a free platform for products to be sold online that would increase their marketability in and outside the country. There is a 24 to 48-hour verification period for approval before products are posted. To date, more than 40 products have been posted.

c. PESO Sense Bills

With the help of Bayad Center, the PESO Sense Mobile App allows overseas Filipinos and on-line users to directly pay utilities and other bills, including payment for PhilHealth premium.

## **15. BaLinkBayan**

The BaLinkBayan is the Overseas Filipinos' (OFs) one-stop online portal for diaspora engagement, offering an integrated and unique platform to re-engage with the Philippines through the so-called D2D (Diaspora to Development) program of the Commission on Filipinos Overseas with the support and help of several government agencies such as the Department of Trade and Industry (DTI), Department of Agriculture (DA), Department of Agrarian Reform (DAR), and the Department of Environment and Natural Resources (DENR).

Examples of the D2D programs that are part of the portal are: diaspora philanthropy, medical mission coordination, doing business in the Philippines, tourism initiatives, and investment for overseas Filipinos.

A locally-funded national E-Government Project, the term BaLinkBayan is a play on the Filipino words Balikbayan (returning migrant), balik (return), bayan (country) and the English word “Link” that refers to interconnectivity through the worldwide web. As a portal for diaspora engagement, it seeks to bring together 10.24 million Filipinos in the diaspora into an integrated and comprehensive platform that taps into their knowledge, expertise, skills, networks, material, and financial resources to contribute to the development of the Philippines.

BaLinkbayan works on two levels. First, it links OFs to development-oriented diaspora initiatives in the Philippines, and second, it provides business and investment opportunities both at the national and local levels. The latter would link, among others, to automated transactional processes at the LGU level. Thus, in 2014, for the furtherance of its aims and purposes, BaLinkbayan concluded partnerships with different government agencies and other organizations such as the National Poverty Commission, Cagayan de Oro City, Philippine Health Insurance Corporation, Land Registration Authority, and National Youth Commission.

For 2018, the BaLinkBayan Project accomplished the following:

- a. Developed six (6) new localized BaLinkBayan webpages:
  1. Municipality of Rosales
  2. City of Urdaneta
  3. City of Dagupan
  4. Province of Batangas
  5. City of Cebu
  6. City of Dumaguete
  
- b. Turned over ICT equipment to the following:
  1. Municipality of Rosales
  2. City of Urdaneta
  3. City of Dagupan
  4. Province of Batangas
  5. City of Cebu
  6. City of Dumaguete
  7. City of Tagbilaran
  
- c. Conducted orientation and capacity building seminars for the BaLinkbayan website and localization program for the following LGU partners:
  1. Municipality of Rosales
  2. City of Urdaneta
  3. City of Dagupan
  4. Municipality of Guinobatan
  5. Province of Camarines Norte
  6. Province of Batangas
  7. City of Cebu
  8. City of Dumaguete
  9. Municipality of Los Baños
  10. Quezon City

## 11. Pangasinan Province

d. Established and proposed partnerships with the following LGUs for the localization of the BLB:

1. City of Urdaneta
2. City of Dagupan
3. Province of Batangas
4. Quezon City
5. City of Cebu
6. City of Dumaguete
7. City of Tagbilaran

e. Participated in meetings and conferences to promote BaLinkbayan:

1. Meeting with Taguig City officials
2. Meeting with Imus City officials
3. Meeting with Makati City officials
4. Meeting with Davao City officials
5. Meeting with Batangas Province officials
6. OFW Congress at PICC Forum
7. Ugnayan sa Canada events in Ottawa, Toronto, Calgary and Vancouver
8. Meeting with Butuan City Officials
9. Meeting with Imus City Officials
10. Meeting with Dumaguete City Officials
11. Meeting with Tagbilaran City Officials
12. Meeting with Mabalacat City Officials
13. Meeting with Cabanatuan City Officials
14. Meeting with Manila City Officials
15. Meeting with Laguna Province Officials
16. Meeting with Sub-Committee on International Migration and Development of Region VI
17. Launching of the Rosales Municipality's Localized BaLinkBayan Website
18. Launching of the Batangas Province's Localized BaLinkBayan Website
19. Launching of the Quezon City's Localized BaLinkBayan Website
20. Celebration of the Month of Overseas Filipinos in Cagayan de Oro and Dumaguete City

## **16. Month of Overseas Filipinos Celebration**

To recognize the significant contribution of overseas Filipinos to Philippine development and the restoration of Philippine democracy, the annual celebration of the Month of Overseas Filipinos every December was institutionalized through the issuance of Proclamation No. 276 by then President Corazon Aquino.

An Inter-Agency Committee for the Celebration of the Month of Overseas Filipinos (IAC-MOF) and International Migrants Day was created through Administrative Order No. 202 issued in October 2007 by President Gloria Macapagal-Arroyo.

The IAC, chaired by the Philippine Migrants' Rights Watch and co-chaired by the Commission on Filipinos Overseas with members from the government and civil society, is tasked to come up with activities for the MOF celebration.

In 2018, the IAC-MOF led the celebration of the MOF and the International Migrants Day through conduct of a series of fora for the migrants and their families in the national, regional, and international level, migrants' health fair, and cineforum on migration. The theme was "*Kaalaman sa Pera, Maginhawang Buhay and Dala: Towards Financial Literacy for Overseas Filipinos and their Families.*" This is in line with the policy pronouncement of providing assistance to overseas Filipinos and bringing government services closer to migrants, including financial literacy and investment opportunities for overseas Filipinos and their families.

The National Forum on Migration was held at Hotel Jen in Pasay City on December 18, 2018, in time for the International Migrants' Day. It served as the culminating activity in the series of fora and was attended by 250 participants that include overseas Filipinos, OFW families, academe, representatives from the government and other stakeholders in the migration process.

There were 3 series of regional fora that were held in Lingayen, Pangasinan; Dumaguete City in Negros Oriental, and in Cagayan de Oro City, Misamis Oriental on October 16, 2018; November 9, 2018; and November 13, 2018, respectively. The IAC-MOF partnered with the provincial governments of Pangasinan, Negros Oriental, and Misamis Oriental in the conduct of the regional fora.

2 international fora were also concluded by the Committee in Dubai, United Arab Emirates on November 24, 2018 and in Kuala Lumpur, Malaysia on November 23, 2018.

## **17. Presidential Awards for Filipino Individuals and Organizations Overseas**

The Presidential Awards for Filipino Individuals and Organizations Overseas, established through Executive Order No. 498 in December 1991, is a biennial award conferred on distinguished Filipino individuals and organizations in recognition of their outstanding contributions to national development efforts, or their outstanding achievements in their field of profession. The awards, implemented and managed by CFO, are also conferred on foreign individuals and organizations that provide assistance to the country or advance the cause of Filipino communities overseas.

Since its inception, the awards have so far been extended to 485 Filipinos and private organizations overseas. President Corazon C. Aquino conferred the first set of Presidential Awards to 36 awardees in 1991. President Fidel V. Ramos conferred the second and third sets of Presidential Awards to 22 and 45 awardees in 1993 and 1996, respectively. President Joseph E. Estrada conferred the fourth and fifth sets of Presidential Awards to 30 and 59 awardees in 1998 and 2000, respectively. President Gloria Macapagal-Arroyo conferred the sixth, seventh, eighth and ninth sets of Presidential Awards to 34 (with one special citation), 45, 48, and 31 awardees, in 2002, 2004, 2006, and 2008, respectively. President Benigno S.

Aquino III conferred the tenth, eleventh and twelfth sets of Presidential Awards to 24, 29 and 33 awardees, in 2010, 2012 and 2014, respectively.

President Rodrigo Roa Duterte conferred the thirteenth set of Presidential Awards to 23 awardees in 2016, and the fourteenth set in 2018 to 25 awardees from the 96 nominations from 23 countries.

Beyond their recognizable contribution to humanity, the awardees also reinforce faith and confidence in the Filipino nation. They have given meaning to Filipino excellence and the time-honored values of *pakikipagkapwa*, *pagtutulungan*, and *pagkakaisa*.

## **18. Ugnayan Series**

One of the functions of CFO is to serve as a forum for preserving and enhancing the social, economic, and cultural ties of Filipinos overseas with their motherland. To enable such function, CFO developed the Ugnayan Series.

It is a series of gathering/meetings with Filipino community/organization leaders in various regions of the world to discuss means of cooperation for diaspora engagement.

Ugnayan aims the engagement of OFs to familiarize them about the programs and services of CFO. It also intends to empower OFs by promoting CFO's financial freedom campaign, establishment of support network, and intensifying their participation in the government's campaign against human trafficking.

With this project, networking among the Filipino community organizations can also be instrumental in encouraging diaspora philanthropic activities in support of Philippine development. It also complements efforts to encourage OFs to exercise their right of suffrage while overseas and avail of financial literacy trainings.

In 2018, the CFO successfully touched base with the Filipino-Canadian youth and Filcom leaders during the week-long Ugnayan sa Canada held from May 10-18, 2018 in Ontario, Alberta, and British Columbia, the top three provinces in Canada with large concentrations of Filipino migrants.

Given the policy pronouncement of President Rodrigo Duterte on bringing government services closer to overseas Filipinos, and as part of its mandate of strengthening relations with the Filipino community overseas, series of activities were conducted in partnership with the Department of Foreign Affairs, Philippine Embassy in Ottawa, Philippine Consulates in Toronto, Calgary and Vancouver, National Commission for Culture and the Arts, ABSCBN TFC, Rise Tribe, Multicultural Helping House Society, and Pathways to Canada.

## **19. Gender and Development Mainstreaming**

In ensuring the continuous commitment of CFO in mainstreaming gender and development within its core functions, it yearly implements gender perspective policies, programs, activities, and projects (PAPs).

The commitment is in line with some policies and sectoral program requirements such as the Executive Order (EO) No. 273 (Approving and Adopting the Philippine Plan for Gender-Responsive Development (PPGD 1995-2025) and the PCW-NEDA-DBM Joint Circular No. 202 – 01 on “Guidelines for the Preparation of Annual Gender and Development (GAD) Plans and Budget and Accomplishment reports to implement the Magna Carta of Women.

Prepared and developed in 2018, the 2017 GAD Accomplishment Report and 2019 GAD Plan and Budget were both approved and endorsed by the Philippine Commission on Women.

The CFO also established its GAD Focal Point System (GFPS) which consists of representatives from all divisions of CFO to ensure that GAD issues and concerns, gender equality and women’s empowerment be mainstreamed with the Commission.

Apart from the online GAD Corner, CFO has set-up a Physical GAD Corner in its Manila Office. This GAD corner gives access to CFO personnel, representatives from partner agencies or organizations, researchers, and students to CFO’s collection of GAD knowledge materials and its related programs, projects, and activities.

The Physical GAD Corner contains the equivalent reference materials that are featured in the online GAD Corner, thereby enhancing the readiness of CFO to expose and introduce the GAD efforts and concepts to the public.

The consolidation of the reference materials from various sources in CFO’s Physical and Online GAD Corner aims to reinforce consciousness and sensitivity on gender issues towards developing gender-related advocacies and programs that would elevate the integration of gender concepts across all sectors.

## **C. Policy Development**

### **20. Policy Inputs**

CFO develops and provides policy inputs and position papers that are meant to assist the executive and legislative branches of government on matters pertaining to the political, economic, and social concerns of overseas Filipinos, such as their rights and obligations. Below shows the list of CFO developed policies in 2018:

1st Quarter
<ol style="list-style-type: none"><li>1. CFO Policy Inputs on the Study of the Committee on Ways and Means of the House of Representatives regarding the Collections of Non-Tax Revenues</li><li>2. CFO Policy Inputs on the substitute bill of the House of Representatives to House Bills numbered 2592, 1471; 2664; 2850; and 5153 re defining electronic violence against women and their children, providing protective measures, and prescribing penalties, amending for the purpose republic at no. 9262 otherwise known as the Anti-Violence Against Women and their Children Act of 2004</li><li>3. CFO Policy Inputs on the Harmonization of Philippine Migration Data</li><li>4. CFO Policy Inputs on the increasing incidence of abuse of OFWs and government’s total deployment ban of OFWs to Kuwait</li><li>5. CFO Policy Inputs on the Senate P.S. Resolution no. 634 to conduct an inquiry on the economic effects of the Philippine government’s deployment ban to Kuwait</li><li>6. CFO Policy Inputs on the P.S. Resolution no. 631 directing the Committee on Labor, Employment and Human Resources and other appropriate Senate Committees to conduct an inquiry, in aid of legislation, on the increasing incidence of abuse of Overseas Filipino workers</li><li>7. CFO Policy Inputs on the Senate PS Resolution No. 638 on the re-examination of government’s migration policies</li><li>8. CFO Policy Inputs on the Senate PS Resolution No. 636 on the recent deaths of Joanna Daniela Demafelis and Josie Lloren, as well as similar maltreatments and deaths of overseas Filipino workers</li></ol>

9. CFO Policy Inputs on the proposed amendment of Article XV, the Family, of the 1987 Philippine Constitution
10. CFO Policy Inputs on the Regional Development Plan – National Capital Region proposed provisions on migration for inclusion in the RDP-NCR
11. CFO Policy Inputs on the International Migration / Overseas Filipinos 51st Session, Commission on Population and Development
12. CFO Policy Inputs on the Global Compact for Safe, Orderly and Regular Migration with reference to Objective 5: Enhance availability and flexibility of pathways for regular migration

#### 2nd Quarter

13. CFO Policy Inputs on the 2018 State of the Nation Address of the President
14. CFO Policy Inputs on the Improvement of government services for overseas Filipinos
15. CFO Policy Inputs on the Senior Officials Meeting on Transnational Crime (COMTC) Work Programme to Combat People Smuggling 2019-2021.
16. CFO Policy Inputs on Mainstreaming Migration and Development with DILG thru BaLinkBayan
17. CFO Policy Inputs on the Global Compact for Safe, Orderly and Regular Migration with reference Objective 7: Address and reduce vulnerabilities in migration
18. CFO Policy Inputs to DILG on the Overseas Voting for Referenda and Plebiscites
19. CFO Policy Inputs on the Commission on Human Rights' mapping project about the various programs and services of national government agencies for Filipino children.
20. CFO Policy Inputs on the HDPRC's Performance and Projects Roadmap.
21. CFO Policy Inputs on the Global Compact for Safe, Orderly and Regular Migration with reference to Objective 22: Strengthen certainty and predictability in migration procedures for appropriate determination and referral 2
22. CFO Policy Inputs on the proposed Memorandum of Agreement by the Okinawa Corporation with the Philippine Overseas Employment Administration on Opportunities for Education/Training and Subsequent Employment of Filipinos in Care Work in Japan
23. CFO Policy Inputs on the Global Compact for Safe, Orderly and Regular Migration with reference to OBJECTIVE 9: Strengthen the transnational response to smuggling of migrants

#### 3rd Quarter

24. CFO Policy Inputs on the Establishment of CFO Davao Satellite Office
25. CFO Policy Inputs on the Establishment of Bangko Sentral ng Pilipinas Resource Knowledge Center.
26. CFO Policy Inputs on the Political Consultations of the Department of Foreign Affairs with Belgium and Finland regarding Philippines-Belgium and Philippines-Finland Bilateral Relations.
27. CFO Policy Inputs on the 8th Philippines-UK High Level Meeting.
28. CFO Policy Inputs on the Implementing Rules and Regulations of Republic Act No. 11035 otherwise known as the "Balik Scientist Act"
29. CFO Policy Inputs on the Revised Joint Memorandum Circular for overseas Filipino Centenarians under the Republic Act No. 10868 or the Centenarian's Act of 2016.
30. CFO Policy Inputs on the Revised Application form for overseas Filipino Centenarians under the Republic Act No. 10868 or the Centenarian's Act of 2016.
31. CFO Policy Inputs on the provision of Dual Citizenship in the Proposed Federal Constitution.
32. CFO Policy Inputs on the Approved EVP Committee Resolution 01-2018: Change of Bank Account for Enhancement Training Sponsorship Project
33. CFO Policy Inputs on the overall review of the Exchange Visitor Program

#### 4th Quarter

34. CFO Policy Inputs on the Migration Chapter of the Gender and Development and Women Empowerment Plan 2015-2025.
35. CFO Policy Inputs on the proposed Memorandum of Understanding between CFO and PCW.
36. CFO Policy Inputs on the Programs and Services of CFO submitted to NEDA Region 1.
37. CFO Policy Inputs on the Mental Health Act
38. CFO Policy Inputs on the Philippine Statement for Roundtable 3.2 of the 11th GFMD\_Beyond Remittances Leveraging the Development Impact and Promoting the Transnational Engagement of Diaspora and Migrants for the 11th GFMD
39. CFO Policy Inputs on the Service Mapping Form of CMD-Calabarzon
40. CFO Policy Inputs on the Proposed DOFW/DMD/DFE Bills
41. CFO Policy Inputs on the draft Executive Order on the Institutionalization of Access to Protection Services for Refugees, Stateless Persons and Asylum Seekers proposed by the Department of Justice (DOJ)
42. CFO Policy Inputs on the Consolidated HIV and AIDS bill
43. CFO Policy Inputs on EO re Strengthening the DSWD

## 21. Publications

CFO regards the importance of information materials as effective tools in raising public awareness about the programs and services of the Philippine government for migrants and their families.

CFO consequently developed several publications and information materials that are printed; electronically published in CFO's website; shared to social media accounts; and sent via email to different partners, stakeholders, and various Filipino

organizations and communities abroad. This has further strengthened the government's efforts in raising, promoting, and upholding the interests, rights, and welfare of our overseas Filipinos (OFs).

Following publications were developed in 2018:

<p>1<sup>st</sup> Quarter</p> <ol style="list-style-type: none"> <li>1. Presidential Awards Primer</li> <li>2. Presidential Awards Nominations Guide</li> </ol> <p>2<sup>nd</sup> Quarter</p> <ol style="list-style-type: none"> <li>1. Ugnayan sa Canada Policy Inputs</li> <li>2. Dual Citizenship Primer</li> </ol> <p>3<sup>rd</sup> Quarter</p> <ol style="list-style-type: none"> <li>1. FilTies 1Q Issue</li> <li>2. Change In Action: The New CFO Davao Office</li> <li>3. CFO Pre-SONA Report</li> </ol> <p>4<sup>th</sup> Quarter</p> <ol style="list-style-type: none"> <li>1. Filties 2Q Issue</li> <li>2. Filties 3Q Issue</li> <li>3. Filties Special Issue</li> <li>4. Presidential Awards Souvenir Book</li> </ol>
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## D. SUPPORT TO OPERATIONS

### 22. CFO Information Systems Strategic Plan 2015- 2018

The CFO Information Systems Strategic Plan (ISSP) for 2015-2018 provides the roadmap to guide the agency's Information and Communications Technology (ICT) efforts for the next four (4) years. The plan confirms the critical role of Information and Communication Technology as an enabler of success for CFO, in line with the objectives of Philippine Development Plan for 2017 to 2022.

The following information systems and websites were developed and enhanced in 2018:

<p><b>INFORMATION SYSTEMS</b></p> <p>1st Quarter</p> <p>Enhanced Information systems:</p> <ol style="list-style-type: none"> <li>1. EVP Information System</li> <li>2. EVP Online Appointment System</li> <li>3. Online PDOS and GCP Information System (Mobile PDOS)</li> </ol> <p>New Website:</p> <ol style="list-style-type: none"> <li>1. Rosales, Pangasinan Localized BLB Website</li> </ol> <p>2nd Quarter</p> <p>New Information Systems:</p> <ol style="list-style-type: none"> <li>1. 1343 Call Center System for DOS 1</li> <li>2. Equipment Request System</li> </ol> <p>New Websites:</p> <ol style="list-style-type: none"> <li>1. Dagupan City Localized BLB Website</li> <li>2. Urdaneta City Localized BLB Website</li> </ol> <p>3rd Quarter</p> <p>New (Davao)</p> <ol style="list-style-type: none"> <li>1. PDOS Verification</li> <li>2. GCP Registration and Verification</li> </ol> <p>Enhanced Information Systems:</p>
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Local Systems (Davao)

1. Last Reference
2. eName
3. Filipino Overseas Information Systems Sticker Printing
  
4. Guidance and Counseling Information System Certificate Printing
5. Official Receipt Printing

Local Systems (Cebu)

1. Last Reference
2. eName
3. Filipino Overseas Information Systems Sticker Printing
4. Guidance and Counseling Information System Certificate Printing
5. Official Receipt Printing

Online Systems (Davao)

1. Last Reference
2. Filipino Overseas Information Systems Sticker Printing
3. Guidance and Counseling Information System Certificate Printing
4. Official Receipt Printing
5. PDOS Reservation
6. PDOS Registration
7. GCP Appointment

Online Systems (Cebu)

1. Last Reference
2. Filipino Overseas Information Systems Sticker Printing
3. Guidance and Counseling Information System Certificate Printing
4. Official Receipt Printing
5. PDOS Reservation
6. PDOS Registration
7. GCP Appointment
8. GCP Registration and Verification

Online Systems (Manila)

1. PDOS Reservation
2. PDOS Registration
3. GCP Appointment
4. GCP Registration and Verification

Online Systems (Clark)

1. Filipino Overseas Information Systems Sticker Printing
2. Guidance and Counseling Information System Certificate Printing
  
3. PDOS Reservation
4. PDOS Registration
5. GCP Appointment
6. GCP Registration and Verification

New Website:

1. Batangas Province

Enhanced Websites:

1. Quezon City
2. Guinobatan
3. Los Baños
4. Pangasinan Province
5. Camarines Norte
6. Rosales

4th Quarter

New

1. Leave Credit
2. File Explorer

Enhanced Information Systems:

1. PDOS Online Reservation (Clark)
2. PDOS Online Reservation (Manila)
3. Au Pair Reservation and Registration
4. Au Pair Online Report Generation

WEBSITES
1st Quarter
New Websites:
1. Ugnayan sa Canada
Websites enhanced:
1. Itanong mo kay SIS
2. Presidential Awards
3. BLB Main Portal
4. EVP
2nd Quarter
Websites enhanced:
1. YouLeaD
2. CFO Official Website
3rd Quarter
Websites enhanced:
1. YouLeaD
2. CFO Official Website
3. Philippine Schools Overseas (PSO)
4th Quarter
Websites enhanced:
1. PAFIOO Website
2. CFO Official Website
3. Philippine Schools Overseas (PSO)
4. EVP Website
5. LINKAPIL Website
6. YouLeaD Website
New Websites:
1. Cebu City Localized BLB Website
2. Dumaguete City

### 23. Learning and Development Plan

The establishment of a Competency-based Learning and Development (L&D) Plan that is aligned with the organizational goals of CFO is essential. A comprehensive learning and development plan enables the CFO Top Management, Division Heads, and the Supervisors determine the training requirements of their respective personnel. This therefore leads to an eventual design of the right training plan for them that allows them to discover and maximize their individual potential as public servants in pursuit of excellence in public service.

In its commitment to establish a continuing program for career and personnel development plan, the CFO facilitated the conduct of the following trainings and other interventions in 2018:

Training Conducted	Number of Personnel Trained
1. Pag-ibig Orientation	39
2. Speaker's Bureau	19
3. Workshop on Risk Registry	26
4. Orientation on Dual Citizenship	23
5. Workshop on GMEF	19
6. Online Au Pair Verification Training For MIED Frontline Personnel	16
7. Project Management Training	25
8. Viber Training for CFO Staff	62
9. Bali Process Training Workshop on Monitoring	

And Evaluation of Migration Related IC	
10. Training On APCPI	7
11. CFO Strategic Planning	32
12. Training On Gad Tools , Mainstreaming And Budgeting	Day – 1 : 17 Day – 2 : 18 Day – 3 : 18
13. Ethical Leadership	1
14. GSIS Orientation	26
15. Team Building	36
16. Training On The 7 Habits Of Highly Effective Government Leaders	2
17. Time and Motion Study	5
18. Enhance Training On Basic Troubleshooting- Cebu Staff- 2018	
19. Training Of Trainers On Trafficking In Persons Specialist Investigators Course	1
20. Seminar Government Procurement Reform Act- Ra 9184- 2018	2
21. Seminar Workshop On Career Development And Succession Management	1
22. Training on Applied Statistics II	3
23. CFO ICT Policy Orientation	58
24. Setting Up The Computer Emergency Response Team And Incident Handling	2
25. Training On Marketing In The Digital Age E-Marketing Strategies	8
26. 1st National Data Privacy Conference	
27. Seminar Workshop On Handling Records With The Law On Mind	2
28. Seminar Sa Pagsasalin Para Sa Empleyado Ng Pamahalaan	2
29. Pag-Ibig Housing Loan Orientation	54
30. 3-Day Disaster Risk Management Training For Public Sector	2
31. National Information And Technology	1
32. Phil Health Orientation for CFO Personnel	58
33. Content Writing Seminar	19
34. ISO Effective-Documentation	25
35. Digital Content Seminar	28
36. Training On Internal Quality Audit	25
37. New Employees Orientation	
38. ICT User Protection And Information Security	2
39. Seminar On Federalism	40
40. Seminar On Effective Customer Service	Day – 1 : 33 Day – 2 : 35
41. DTI Training On Business Opportunities And Simulation	23
42. CSC Orientation On Ra No 11032 (EODB-EGSD Act)	36
43. Stress Debriefing Session 2018	
44. QMS Orientation For New Employees	15
45. Paralegal Training For CFO Employees	21
46. Training On Diplomatic Protocol And Etiquette	25
47. Orientation On Equipment Request System	44
48. Innolab Boot Camp - Dap	8
49. Training On ECC Benefits	33

50. Events Management Training	4
51. Facilitating Learning And Development Functions	1
52. Gender Sensitivity Training For New Personnel	22
53. Comptia Security +	1
54. Data Privacy Awareness And Compliance Workshop	7
55. Canva Training For CFO Personnel	12
56. Microsoft Basic Project	13
57. Cineforume Entitled Bagahe	
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