

Office of the President of the Philippines
COMMISSION ON FILIPINOS OVERSEAS

FIVE-YEAR ACCOMPLISHMENT REPORT
(2016-2021)

The Commission on Filipinos Overseas is an agency under the Office of the President was established on 16 June 1980 through Batas Pambansa (Republic Act) 79 to promote and uphold the interests, rights, and welfare of Overseas Filipinos, and strengthen their ties with the Motherland.

As such, the Commission refers to the following major programs, projects, and activities with the corresponding number of beneficiaries from 2016-2021:

A. MIGRANT WELFARE SERVICE

Conduct pre-departure services and other welfare programs to emigrants and Filipinos Overseas. Through its Guidance and Counseling Program, pre-departure orientation seminars, peer counseling, Country Familiarization Seminar, and extensive local community education programs, CFO provides emigrants, Exchange Visitor program participants, au pair participants, and potential migrants with information on the immigration policies and basic laws of their host countries, rights and obligations overseas, and support services available to them.

From 2016 – 2021, the tables below show the number of beneficiaries:

Table A.1. Pre-Departure Orientation Seminar for Emigrants

Year	Number of Registered Emigrants/Beneficiaries
2016 <i>(July 1 – December 31)</i>	40,001
2017	79,779
2018	73,719
2019	65,122
2020	15,764
2021	16,554
TOTAL	290,939

The CFO conducts Pre-Departure Orientation Seminars (PDOS) for 20 to 59-year-old Filipino emigrants with the core objective of providing them the relevant information needed to address concerns about permanently residing overseas.

It aims to help Filipino emigrants adjust to the nuances of relocating to or living in a foreign land, including their rights as permanent residents. CFO strongly believes that a well-informed emigrant is in a better position to seek opportunities, assert his/her rights, and reduce his/her vulnerabilities in unfamiliar territory. An empowered Filipino migrant also reflects a positive image of Filipinos residing in host foreign countries.

Filipino emigrants are those individuals who leave the country to settle permanently abroad. They are required to register with the CFO and attend the Pre-Departure Orientation Seminar (PDOS) which prepares them for this relocation.

CFO registered 16,554 emigrants in 2021. The top 3 destination countries of Filipino emigrants are the USA, Canada, and Japan.

With the ongoing worldwide health crisis brought about by the COVID-19 Pandemic, the CFO responded to the threats posed by the COVID-19 pandemic by continuously undertaking and implementing several initiatives to ensure the continued delivery of its services to the public, such as the following:

- a) Assistance to affected US Exchange Visitor Program (EVP) Participants, Au Pairs, and Permanent Migrants.
- b) Provision of food and accommodation assistance to affected CFO clientele upon their arrival from their host countries when they were stranded in Manila.
- c) Coordination with the National Center for Mental Health regarding the psychological and medical assistance needed by stranded CFO clientele.
- d) Continuous monitoring of the plight of its clients overseas and has activated and established mechanism where clients can either call, text, email, or interact via social media.
- e) Set up an Online/Tele-counseling for the Spouses or Fiancé(e)s/Partners of Foreign Nationals to continuously supervise the welfare of marriage migrants.
- f) The Exchange Visitor Program Committee of the Philippines adopted a resolution providing for a Moratorium on the participation of Filipino nationals in the Exchange Visitor Program of The United States of America during an emergency meeting of the EVP Committee to address concerns of EVP (J-1) participants stemming from issues arising from the Covid-19 crisis.

- g) In support of President Rodrigo Roa Duterte's efforts to contain the pandemic and the Bayanihan Act, we implemented austerity measures of which an amount of Php10.2 million savings generated by the Commission was already appropriated back to the National Government as CFO's contributions for measures to address the COVID-19 pandemic. This is consistent with the law's provision authorizing the President to reprogram, reallocate, and realign savings on other items of appropriations in the FY 2020 GAA.
- h) CFO also launched on March 25, 2020, the Overseas Filipino-CFO Online Registration System (OF-CORS) instead of the mandatory physical registration of Filipino Emigrants, Spouses and Partners of Foreign Nationals, Au Pairs, and J1 Visa Holders in any of the CFO offices in Manila Main Office, satellite offices in Cebu City, Davao City, Clark City, and extension desk at Ninoy Aquino International Airport (NAIA).

The OF-CORS is an innovative project of the Commission instead of the mandatory physical registration of Filipino Emigrants, Spouses and Partners of Foreign Nationals, Au Pairs, and J1 Visa Holders in any of the CFO offices in Manila Main Office, satellite offices in Cebu City, Davao City, Clark City, and extension desk at Ninoy Aquino International Airport (NAIA).

OF-CORS is an online pre-departure platform for CFO clientele in the meantime that physical operations are temporarily suspended. CFO clients may now register online in the comforts of their homes. Under the current online registration system, physical attendance to the Pre-Departure Orientation Seminar, guidance and counseling, and country familiarization seminar, is waived. After completing and submitting online the necessary travel requirements, a temporary CFO Certificate will be issued, which they need to print as proof of their successful registration with the CFO. The Certificate will be inspected by the Bureau of Immigration (BI) at NAIA or any other international airport on the day of their departure from the Philippines.

- i) The CFO also launched the CFO Electronic Payment and Collection System (CFO-EPCS) to allow our clients to pay their registrations fees in all Bayad Centers nationwide through a tripartite partnership with Bayad Center and MultiSys firms. We are also pleased to inform you that our online payment system now allows for credit and debit card payments. This is also in accordance with The Ease of Doing Business and Efficient Government Services Delivery Act of 2018.
- j) To keep its clients abreast with updates on its services as well as the government's response, we actively employed communication strategies to promote public awareness thru regular posts in our various social media accounts as well as our websites. The CFO created a Viber Community

specifically for the Filipino Diaspora to strengthen its engagement and continue extending its services to Filipinos all over the world.

- k) CFO continues to operate the 1343 Action line - the national hotline against human trafficking.

Table A.2. Peer Counseling Program for Youth Migrants/Peer Counselees

Year	Number of Registered Peer Counselees/Beneficiaries
2016 (July 1 – December 31)	5,710
2017	12,355
2018	10,615
2019	7,592
2020	1,511
2021	513
TOTAL	38,296

The Peer Counseling Program is required for Filipino emigrants 13 to 19 years old. The sessions aim to provide a venue for the young migrants to discuss their concerns about leaving their country of birth.

While sessions are not country-specific, country profiles and settlement concerns are also discussed. No other government agency provides this specialized pre-departure program for migrating Filipino youth.

CFO also provided peer counseling sessions to a total of 513 Youth migrants aged 13-19 years old in 2021. Canada, the USA, and Italy were the top 3 destination countries for youth migrants.

Table A.3. Guidance and Counseling Program / Registration of Marriage Migrants

Year	Number of Registered Filipino Spouses/Partners of Foreign Nationals/Beneficiaries
2016 (July 1 – December 31)	11,220
2017	20,723
2018	17,219
2019	18,370

2020	4,694
2021	4,182
TOTAL	76,408

The Guidance and Counseling Program (GCP) is mandatory for Filipinos leaving the country as a spouse or fiancé(e) of a foreign national. The program not only provides information about the country of destination but also allows the counselees to have a one-on-one session with the guidance counselors of the CFO for a more in-depth exchange.

During the one-on-one, counselors can address counselees' questions on a more personal level, hopefully leading them towards empowerment, in dealing with the realities of intermarriage.

The COVID-19 pandemic does not however deter the Commission in its continuous mandate to look after the welfare of Filipino marriage migrants. CFO continuously implements the GCP through online or virtual tele-counseling.

Through this virtual system of counseling, the CFO counselors can address counselees' questions on a more personal level, hopefully leading them towards empowerment, in dealing with the realities of intermarriage. 7,446 counselees undertook the Guidance and Counseling Program of the Commission via tele-counseling, which is a requisite for the issuance of their temporary certificate as a result of the OFCORS in 2021.

Table A.4. Country Familiarization Seminar and Registration of Filipino Au Pairs

Year	Number of Registered Au Pairs/Beneficiaries
2016 <i>(July 1 – December 31)</i>	1,148
2017	2,006
2018	1,913
2019	1,690
2020	413
2021	856
TOTAL	8,026

Filipinos leaving the Philippines for Europe as au pairs are required to register with the CFO and attend the Country Familiarization Seminar. An au pair is described as a young Filipino citizen, between 18–30 years of age, unmarried and without any children, who are placed under a cultural exchange arrangement with a European host family for a maximum stay of two years.

The CFS is a vital tool for the au pair participants to equip them with adequate information on topics such as settlement, concerns, values, cultural, and social realities in the host countries, health and safety issues, airport and travel procedures, and support networks.

CFO registered 856 au pairs in 2021.

Table A.5. Exchange Visitor Program (EVP) - for Filipinos leaving the country as exchange visitors to the US

Year	Number of Registered EVP Participants/Beneficiaries
2016 (July 1 – December 31)	2,441
2017	7,971
2018	7,712
2019	6,817
2020	1,041
2021	1,842
TOTAL	27,824

The Exchange Visitor Program (EVP) refers to the international exchange administered by the United States to implement the Mutual and Cultural Exchange Act of 1961. It is a result of an agreement between the United States of America and the Philippines to allow the exchange of their nationals for training in both countries. It aims to increase mutual understanding between the people of the United States and the people of other countries utilizing educational and cultural exchanges.

Filipinos leaving the country to participate in the EVP are required to register with the CFO. Part of their registration is their attendance in the Pre-departure Orientation Seminar (PDOS) to inform them about their conditions and responsibilities as J1-visa holders, as they are not expected to stay permanently in the US.

In 2021, CFO registered 27,824 EVP participants.

Table A.6. Philippine Schools Overseas - To provide technical and administrative support to Philippine Schools Overseas teachers, overseas Filipino youth, and other overseas Filipinos

Year	Number of Students, and School Personnel
2016	33,000
2017	33,000

2018	36,000
2019	38,000
2020	38,000
2021	26,000
TOTAL	204,000

Philippine Schools Overseas (PSO) are duly-registered educational institutions operating outside the Philippines and implementing the basic education curriculum of the Department of Education. PSOs are established to address the educational needs of children of Filipinos overseas, and eventually facilitate their reintegration into the Philippine education system. The schools also provide a venue for the teaching and propagation of the Filipino culture and heritage among Filipino youth overseas and serve as a locus for Filipino community activity.

The Inter-Agency Committee on Philippine Schools Overseas (IACPSO) was established through Executive Order No. 252 to serve as a policy-making body and forum for the discussion and resolution of issues concerning the establishment, operation, and management of PSOs. Composed of five (5) member agencies, the Committee is co-chaired by the DepEd and the Department of Foreign Affairs. Other members are the Department of Labor and Employment, the Overseas Workers Welfare Administration, and the CFO, which also serves as the Committee Secretariat.

In 2021, the CFO in partnership with the Department of Education held a Virtual Conference of Philippine Schools Overseas via Zoom on 23-24 April 2021.

Table A.7. Community Education Program (CEP) for Prospective Migrants in Various Provinces/Areas

Year	Number of Participants	Number of Areas Covered
2016	9,190	43
2017	6,070	30
2018	1,122	30
2019	4,183	56
2020	<i>No implementation was conducted due to the abrupt suspension of work halfway through March due to the COVID-19 pandemic</i>	
2021	<i>No implementation of the program because of the ongoing global health crisis but instead conducted 3 webinars with the following number of beneficiaries:</i> <ul style="list-style-type: none"> • 626 Participants via Zoom and FB Live 	

	<ul style="list-style-type: none"> • 29,000 - FB Reach <p>The following webinars were conducted:</p> <ol style="list-style-type: none"> 1. This Tour Called Love 2. Human Hindi Laruan series: Trabaho sa IBayong Dagat, Ano ang Hindi Dapat 3. Bata bata ba't ka nasa Camera 	
TOTAL	50,191	159

The Community Education Program (CEP) is an annual information campaign conducted nationwide by the CFO in coordination with various government agencies, non-government organizations, faith-based groups, media, local government units, and academic institutions.

It seeks to assist prospective migrants to make informed decisions on working and/or settling abroad, as well as generate community involvement on migration concerns. It also aims to raise public awareness about issues on international migration, inter-marriage, and existing government policies and programs directed against illegal recruitment, human trafficking, documentation fraud, among others.

CFO engaged with and mobilized more stakeholders towards a stronger campaign against trafficking in persons. In pursuit of this, we implement an annual Community Education Program (CEP) to reach out to the countryside. Through the CEP, CFO intensified public awareness about the realities of other pressing issues which the administration of President Duterte wants to address, such as inter-marriage, illegal recruitment, mail-order spouse, financial literacy campaign, and the existing government policies, programs, and services of the current administration.

Table A.8. Assistance to Nationals via cases referred to the 1343 Action line Against Human Trafficking

Year	Number of Cases Assisted
2016	8
2017	59
2018	55
2019	32
2020	64
2021	35
TOTAL	253

The CFO as a member of the Assistance to Nationals Task Force, which was created by Administrative Order No. 182, has developed the Assistance to Nationals Program

as a mechanism to ensure effective coordination among various government agencies to provide solutions to illegal recruitment and the exploitation of highly vulnerable groups of migrants, as well as coordination with the private sector and international organizations through the appropriate agencies of the government, with the view of establishing a support network for Filipino nationals.

The nature of the cases we handled involved human trafficking, labor contract violation, illegal recruitment, domestic violence, prostitution, harassment, location of whereabouts, cybercrime, repatriation request, labor disputes, among others.

Among the services provided were the preparation of legal documents, provision of legal advice and court representatives, assistance in the conduct of the investigation, surveillance and entrapment, filing of cases, financial support, temporary shelter, and repatriation.

Back on March 15, 2011, the IACAT-ADVOCOM launched the 1343 Action line against Human Trafficking. It is a 24/7 hotline facility that responds to emergency or crisis calls from anyone, including the victims of human trafficking and their families.

The 1343 Action line provides a venue for the public to be engaged in the fight against trafficking in persons. Its creation is also in line with the core message of the IACAT which is, Laban Kontra Human Trafficking, Laban Nating Lahat.

B. PROGRAM MANAGEMENT

The CFO manages and implements the following programs and projects such as:

Table B.1. Lingkod sa Kapwa Pilipino (LINKAPIL) Program (diaspora philanthropy)

Year	Amount of Donation	Number of Individual Beneficiaries	Number of Areas (Provinces) as Beneficiaries
2016 (July 1 – December 31)	15.016 M	22,822	15
2017	99.85 M	91,914	31
2018	24 M	70,784	27
2019	24.934 M	38,441	24
2020	7.810 M	36,747	46
2021	5.80 M	5,088	25
TOTAL	182.41 M	265,796	168

CFO’s role in encouraging overseas Filipinos to help in national development includes facilitating the flow of assistance from Filipinos overseas to local communities in the Philippines. Through the CFO’s *Lingkod sa Kapwa Pilipino* (LINKAPIL) or Link for Philippine Development program, overseas Filipinos can channel their assistance to support projects in livelihood/micro-enterprise development, education, health and welfare, small-scale infrastructure, and technology and skills transfer. CFO also maintains active linkages with Filipino associations and other possible donors overseas, as well as local partners in the Philippines, to encourage investments and partnerships for development.

The LINKAPIL was established by the Commission on Filipinos Overseas in 1989 to seek a broader and deeper partnership between overseas Filipinos and Filipinos in the home country based on a common desire to advance the collective good of the Filipino people and to contribute to the realization of national development. It means “service to fellow Filipinos”.

The LINKAPIL program facilitates the transfer of assistance from Filipinos and other donors overseas to support projects in livelihood development, education, health and welfare, small-scale infrastructure, and technology and skills transfer.

Table B.2. Youth Leaders in the Diaspora

Year	Number of Participants/Beneficiaries
2016 <i>(July 1 – December 31)</i>	4
2017	Promotional Activities were conducted to various Filipino communities during the annual conference of the European Network of Filipino Diaspora held in Germany
2018	9
2019	44
2020	22
2021	137
TOTAL	212

The Youth Leaders in the Diaspora (YouLeaD) is a Philippine cultural immersion program in the Philippines intended for Filipino youth who were born abroad or migrated at an early age, such that they are not very familiar with Philippine culture.

The program seeks to help participants answer long-standing questions about themselves and their identities as half- or part-Filipinos that they may have had growing

up. Joining the program would aid them in the journey of understanding a significant part of their identities, which would hopefully move them toward a more meaningful relationship with their Filipino families and the nation itself.

The YouLeaD can trace its roots to the Lakbay-Aral Program of the Commission on Filipinos Overseas (CFO), a Filipino term that means "travel study". It was developed and implemented in 1983 and enables Filipino youth overseas to rediscover their Filipino roots and appreciate the richness and diversity of their heritage. The program combines lectures on Philippine history and language and guided tours to scenic and historical landmarks. Interaction with Filipino students, public officials, and members of indigenous communities and participation in local festivities are also included in the program.

Table B.3 Sentro Rizal

More than 200 copies have been distributed to government officials, Philippine Embassies, foreign diplomats, and overseas Filipino leaders and organizations since 2016.

The “Virtual Sentro Rizal” (VSR) project provides an alternative to the traditional mode of appreciating Filipino heritage through digital content. It is a portable collection of essential Filipiniana references in DVD format which are primarily culled out from the current library catalog of the National Commission for Culture and the Arts (NCCA), with additional materials sourced from collaborating producers and publishers.

This initiative was undertaken in compliance with Section XII of Republic Act No. 10066 – National Cultural Heritage Law (2009) – which calls for the institutionalization of Sentro Rizal(s) to serve as venues for the promotion of Philippine arts and culture in areas with significant numbers of overseas Filipinos. While the virtual nature of the collection allows cultural dissemination beyond borders and is purposively designed to appeal to the tech-savvy younger generations, this initial compilation is a modest attempt to introduce the Philippines via distance learning but does not preclude the establishment of corresponding physical facilities.

Table B.4. UGNAYAN AND VIRTUAL UGNAYAN (Engagements with Overseas Filipinos through the conduct of Ugnayan)

Year	Number of Filipino Organizations Overseas (FAOS) Engaged with
2016 - 2019	42 Filipino Organizations Overseas
2020	328 participants via zoom

(Virtual)	and 22,900 views on FB live
2021 (Virtual)	FB Reach – 36,000 FB Engagement -922 5,200 views
TOTAL	65,350 individuals and 42 Organizations

The Ugnayan is a series of gatherings/meetings with Filipino community/organization leaders in various regions of the world to discuss means of cooperation for diaspora engagement. It serves as a platform for the engagement of OFs to familiarize them with the programs and services of the CFO. It also intends to empower OFs by promoting the CFO’s financial freedom campaign, the establishment of a support network, and intensifying their participation in the government’s campaign against human trafficking.

With this project, networking among the Filipino community organizations can also be instrumental in encouraging diaspora philanthropic activities in support of Philippine development. It also complements efforts to encourage OFs to exercise their right of suffrage while overseas and avail of financial literacy training.

Through the Ugnayan Series, CFO engaged with several Filipino community organizations and leaders in countries with large concentrations of overseas Filipinos particularly the United States. It was an opportunity for the CFO to reach out to overseas Filipinos (organizations, media, civil society, etc.) to discuss various ways of diaspora engagement for the home country’s development. We have met with thousands of Filipino community leaders in countries with large concentrations of overseas Filipinos such as Canada, Japan, South Korea, Hawaii, Guam, and mainland United States.

This program was aligned with the CFO’s mandate and commitment to strengthening relations with the Filipino community overseas; and to effectively and efficiently deliver gender-responsive policies, programs, and services for the well-being and empowerment of the community of Filipinos overseas, the CFO developed the Ugnayan Series. The development of this program also stemmed from the policy pronouncement of President Rodrigo Duterte on bringing government services closer to overseas Filipinos.

While the original Ugnayan is a series of face-to-face meetings with the Filipino community and leaders, this year, the Commission conducted it online. This is given the COVID-19 pandemic, where online service has become the “new normal”. CFO conducted its first Online Ugnayan sa Japan via Zoom and Facebook Live on August 22, 2020, and has partnered with several Filipino communities such as the Japan-Filipino Migrants Center.

On October 23, 2020, the second Online Ugnayan was conducted where online consultation/meeting with the Filipino community and leaders in Los Angeles, United States of America (October 22 Los Angeles Time) was held. We engaged with the Philippine Nurses Association of America, the Association of Filipino Teachers in

America as well as the Coalition of Filipino American Chamber of Commerce as our partner Filipino community organizations in the area.

On November 8, 2020, the third virtual Ugnayan was conducted for overseas Filipinos in South Korea. We have actively engaged with the Filipino communities in the area and have as one of our partners the Filipino Korea Spouses Association, a group of Filipinas married to Koreans and advocates for the welfare of these marriage migrants. We have also engaged with the Filipino Korean Heritage Association and the Seoul Filipino Catholic Community.

On November 22, 2020, the last leg of the Online Ugnayan Series was conducted for overseas Filipinos in Hawaii. We have partnered with several Filipino community groups in the area such as the Hawaii - Domestic Violence Action Center and the University of Hawaii-Center for Philippine Studies

The Ugnayan theme revolved around the effects of the pandemic to OFs in Japan, the USA, and South Korea, and how the Philippine government could assist them. It was participated by Filcom leaders, Presidential awardees, and more than thousands of Zoom and FB participants from Japan, the USA, South Korea, the Philippines, and other countries.

CFO presented government programs and assistance to overseas Filipinos under the session “Bayanihan in the Time of Pandemic.” These include the 1343 Action line Against Human Trafficking; Economic, Social, and Reintegration Programs of the Government for affected OFWs and their families; as well as our CFO programs such as the BaLinkBayan One-Stop Portal for Diaspora Engagement; Lingkod sa Kapwa Pilipino Program; Presidential Awards for Filipino Individuals and Organizations Overseas. Updates on the Recognition of the Foreign Divorce in the Philippines were also discussed, given the glaring difference in culture and laws on marriage and divorce in Japan and the Philippines.

In 2021, CFO Online Ugnayan sa East Coast was held on July 30, 2021. Issues and concerns of Filipinos in the US which are relevant to the pandemic situation were discussed. Online Ugnayan sa East Coast was implemented in partnership with the Philippine Embassy in Washington, Philippine Consulate General in New York, and Philippine Overseas Labor Office in Washington. We have also engaged with several Filipino organizations in the area such as the Association of Filipino Teachers in America, Philippine Nurses Association of America, and the Coalition of Filipino American Chamber of Commerce, among others.

Table B.5. Presidential Awards for Filipino Individuals and Organizations Overseas (biennial awards)

Year of Conferment	Number of Recipients/Beneficiaries
2016	23

2018	25
2021	57 (Shortlisted)
TOTAL	105

The Presidential Awards, established through Executive Order No. 498 in 1991, is a biennial award conferred to distinguished Filipino individuals and organizations in recognition of their contribution to national development efforts, or their outstanding achievements in their field. The award is also conferred to foreign individuals and organizations that assist and continue to help the country or advance the cause of Filipino communities overseas.

Since its inception, the awards have so far been extended to 485 Filipinos and private organizations overseas from 51 countries since 1991.

Table B.6. Overseas Filipino Centenarians

Year	Number of Assisted Overseas Filipino Centenarians
2016 (July 1 – December 31)	0
2017	3
2018	5
2019	10
2020	10
2021	27
TOTAL	55

As one of the implementing agencies of the Centenarian Act of 2016, which aims to pay tribute to all Filipinos reaching 100 years old whether living in the Philippines or abroad, the CFO also serves as the secretariat for applications overseas by reviewing endorsements from the Department of Foreign Affairs and the Philippine Veterans Affairs Office, and by preparing a complete folio of all qualified applicants for endorsement to and evaluation and approval of the Department of Social Welfare and Development.

Table B.7 Celebration of the Month of Overseas Filipinos

Year	Number of Participants
2016 (July 1 – December 31)	653

2017	730
2018	1,070
2019	1,630
2020	19,050
2021	3,090
TOTAL	26,223

In June 1988, then President Corazon C. Aquino signed Proclamation No. 276 declaring December 1988 and the same month of every year as the “Month of Overseas Filipinos”. It gave recognition to overseas Filipinos who contributed to the restoration of Philippine democracy and Philippine development through their taxes and remittances.

In 2007, then-President Gloria Macapagal – Arroyo signed Administrative Order No. 202 creating the Inter-Agency Committee for the Celebration of the Month Overseas Filipinos with the Philippine Migrants Rights Watch (PMRW, an umbrella organization of migrant civil society organizations) as Chair and the CFO as Co-Chair.

C. POLICY DEVELOPMENT

CFO provides a continuing study and review of the economic, social, legal, and administrative environment which have bearing on the status of overseas Filipinos and proposes the same to the policy-making body of the country.

CFO develops and provides policy inputs and position papers that are meant to assist the executive and legislative branches of government on matters pertaining to the political, economic, and social concerns of overseas Filipinos, such as their rights and obligations. From 2016 to 2021, CFO developed policies. Among the policy inputs developed and supported by the CFO include the following:

- Inputs to the proposed legislative bills on the Department of Migrant Workers and Overseas Filipinos
- Mainstreamed Migration and Development in the Philippine Development Plan 2017-2022
- Lobbied for Passage of Republic Act No. 10906: Anti-Mail Order Spouse Act
- Lobbied for Passage of Republic Act No. 10868: Centenarians Act
- Inputs to Bills re Recognition of Foreign Divorce
- Philippine Government Inputs to the Global Compact on Safe, Orderly and Regular Migration
- Inputs to the Balik Scientist Act
- Inputs to the Migration in Countries in Crisis (MICIC) Guidelines

D. INSTITUTIONAL DEVELOPMENT AND ORGANIZATION STRENGTHENING

This refers to continuous improvement in the delivery of services by continuously strengthening the agency such as support to its operations through the agency's Information Systems Strategic Plan (ISSP) which provides the roadmap to guide the agency's Information and Communications Technology (ICT) efforts.

It also covers the operation of its extension offices in Cebu and Davao City to serve its clients coming from the Visayas and Mindanao regions, respectively without the added cost of going to Metro Manila to avail of its services.