

**PHYSICAL REPORT OF OPERATION
As of 31 December 2014**

Department
Agency
Operating Unit
Organizational code

**OFFICE OF THE PRESIDENT OF THE PHILIPPINES
COMMISSION ON FILIPINOS OVERSEAS**

PARTICULARS	PHYSICAL TARGET					ACCOMPLISHMENT					VARIANCE	
	1st QTR	2nd QTR	3rd QTR	4THQTR	Total	1st QTR	2nd QTR	3rd QTR	4THQTR	Total		
Part A												
MFO: Overseas Filipino Welfare Services												
Direct Services to Overseas Filipinos												
Performance Indicator (set 1)												
Quantity												
No. overseas Filipinos assisted	45,000	45,000	45,000	45,000	180,000	65,962	40,278	43,692	40,325	190,257	6%	Breakdown of overseas Filipinos assisted according to purpose: 1. Emigrants: 63,810 2. Fiancees/Spouses of Foreigners: 22,837 3. EVP participants: 4,843 4. Participants of Phil. Schools Overseas Conference: 61 5. Students of Philippines Schools Overseas: 33,000 6. Aupairs: 2,509 7. BaLinkBayan Portal: 36,262 8. Participants in the Community Education Program: 22,500 9. Peso Sense: 3,000 10. Youth Leaders in the Diaspora: 12 11. Assistance to Nationals (ATN) cases: 52 12. Ugnayan Series: 473 13. 1343 Actionline Against Human Trafficking: 72 14. LINKAPIL donors: 642 15. No Objection Statement (NOS): 55 16. Balikturo Participants: 10 17. Presidential Awards: 104 18. Migration Advocacy and Media Awards: 15 Total number of overseas Filipinos assisted: 190,257
Quality												
Percentage of overseas	85%	85%	85%	85%	85%	97%	97%	97%	97%	97%	12%	CFO distributed evaluation forms to 116,572 clients (emigrants, spouses/partners of
Quality												
Percentage of overseas Filipinos who are aware of the programs of CFO	100%	100%	100%	100%	100%	100%	95%	95%	95%	95%	-5%	Of the 116,572 CFO clients (emigrants, spouses/partners of foreigners, au pairs, Exchange Visitor Program participants, YouLead participants, PSO Conference participants and CEP participants), 95% or about 110,743 were made aware of CFO's programs and services after undergoing the registration, counselling, and participating in the community education programs of the Commission. We also distribute overseas handbooks country specific information kits to emigrants.
Timeliness												
Percentage of request for assistance responded to within 24 hours	80%	80%	80%	80%	80%	80%	100%	100%	100%	100%	20%	Based on CFO's Citizens' Charter, 100% of the 94,123 clients who availed of CFO's frontline services (registration, PDOS, counseling, ATN and 1343 Actionline against human trafficking) were assisted within 5 minutes.

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Formulation and Coordination of Programs with other Agencies Performance Indicator set (2) <i>Quantity</i> <i>Formulation and Coordination</i>	5	6	7	7	25	6	7	8	9	30	5	The following programs were reviewed and updated in 2014: 1. Registration of Emigrants, Spouses/Partners of Foreign Nationals and Cultural Exchange 2. Pre-Departure Orientation Seminar (PDOS) for Filipino Emigrants 3. Guidance and Counseling Program for Fil. Spouses/Partners of Foreign Nationals 4. Peer Counseling Program 5. Country Familiarization Program for Filipino Au Pairs to Europe 6. Exchange Visitor Program 7. BaLinkBayan Online Portal for Diaspora Engagement 8. Lingkod sa Kapwa Pilipino (LINKAPIL) or Link for Philippine Development Program 9. Philippine Schools Overseas (PSO) 10. Diaspora to Development Program (D2D) 11. Comprehensive Return and Reintegration Program for Overseas Filipinos 12. Global Summit of Filipinos in the Diaspora 13. Annual Stock Estimate of Overseas Filipinos 14. 1343 Actionline Against Human Trafficking 15. Overseas Voting 16. PESO Sense: The Philippine Financial Freedom Campaign Program 17. Overseas Filipinos Remittance for Development (OF-ReD) 18. Joint Migration and Development Initiative - Phase 2 (JMDI2) 19. Metropolis Asia 20. Migrants in Countries in Crisis (MICIC) 21. Sub-Committee on International Migration and Development 22. Remittance for Development Council (ReDC) 23. Celebration of the Month of Overseas Filipinos (MOF) 24. Youth Leaders in the Diaspora (YouLead) 25. Presidential Awards for Filipino Individuals and Organizations Overseas 26. Migration Advocacy and Media Awards (MAM Awards) 27. Ugnayan sa Nordic: Engagement, Empowerment, Enterprise (U+No=E3) 28. Ugnayan sa Middle East: Engagement, Empowerment, Enterprise (U+ME=E3) 29. Ugnayan sa Roma: Engagement, Empowerment, Enterprise (U+Ro=E3) 30. Investment Guide for Overseas Filipinos
<i>Quality</i> Percentage of Program beneficiaries who rate the program services as good or better	80%	80%	80%	80%	80%	85%	85%	85%	85%	85%	5%	Of the 22,973 retrieved forms from the beneficiaries of the Community Education Program (CEP) and Ugnayan series in the Nordic Region, Middle East and Rome, 85% or 19,526 rated the program as good or satisfactory.
<i>Timeliness</i> Percentage of integrated programs reviewed at least twice in the last two (2) years	90%	90%	90%	90%	90%	100%	100%	100%	100%	100%	10%	The following programs were reviewed/evaluated in the first and last quarter of 2014: 1. Pre-Departure Registration of Emigrants, Spouses/Partners of Foreigners, J1 and Au Pairs 2. Pre-Departure Orientation Seminar (PDOS) for Filipino Emigrants 3. Guidance and Counseling Program for Fil. Spouses/Partners of Foreign Nationals 4. Peer Counseling Program 5. Country Familiarization Program for Filipino Au Pairs to Europe

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											<ul style="list-style-type: none">6. Exchange Visitor Program7. BaLinkBayan Online Portal for Diaspora Engagement8. Lingkod sa Kapwa Pilipino (LINKAPIL) or Link for Philippine Development Program9. Philippine Schools Overseas (PSO)10. Diaspora to Development Program (D2D)11. Comprehensive Return and Reintegration Program for Overseas Filipinos12. 3rd Global Summit of Filipinos in the Diaspora13. Annual Stock Estimate of Overseas Filipinos14. 1343 Actionline Against Human Trafficking15. Overseas Voting16. PISO Sense: The Philippine Financial Freedom Campaign Program17. Overseas Filipinos Remittance for Development (OF-ReD)18. Joint Migration and Development Initiative - Phase 2 (JMDI2)19. Metropolis Asia20. Migrants in Countries in Crisis (MICIC)21. Sub-Committee on International Migration and Development22. Remittance for Development Council (ReDC)23. Celebration of the Month of Overseas Filipinos (MOF)24. Youth Leaders in the Diaspora (YouLead)25. Presidential Awards for Filipino Individuals and Organizations Overseas26. Migration Advocacy and Media Awards (MAM Awards)27. Ugnayan Series
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Prepared by:

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