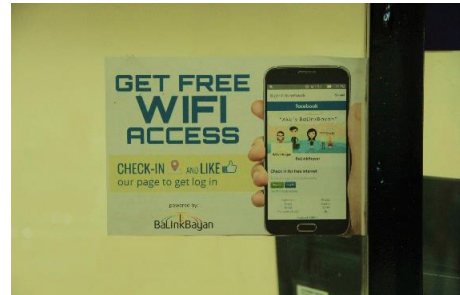


## IMPROVED FACILITIES

The Commission on Filipino Overseas also offers various facilities for the convenience of the CFO clients and their families.

### 1. Free Wifi

Clients can access free and unlimited Wifi within the premises of the CFO as an added convenience and in support of the President's pronouncement of providing free internet access in government offices.



### 2. Priority Lane for Seniors, PWD and Pregnant Women



The CFO has provided a priority lane for senior citizens, PWD's and pregnant women located at the registration area.



*CFO recognizes the special needs of senior citizens through its separate priority lane and a ramp to access its building entrance.*

### 3. Water Stations

As an added convenience to its clients, the CFO has installed distilled water stations with free paper cups. It is located in different areas of the building such as Basement where the waiting area is located, Ground, First, Second and Third floors where most of the transactions are done. The dispensers offer both hot and cold water.



### 4. Air-conditioned Waiting Area

This facility serves as the waiting area for the relatives or companions of clients while registering or attending the necessary orientation seminar at the CFO.

The area is also equipped with a television set.

### 5. Nursery Room



The establishment of this facility within the premises of CFO gives due attention and importance to its clients, especially, mothers who bring their nursing children while completing their registration and guidance and counselling sessions.

This facility also provides privacy for mothers while breastfeeding their children. It is also equipped with a television set, playpen, toys and educational materials.

### 6. Mobile COMELEC Registration for Overseas Voting

In support of the government's extensive campaign in encouraging overseas Filipinos to register and exercise their right to vote during election period, the CFO regularly partners with the Commission on Elections in operating an Overseas Voters Registration Center (OVRC) in CFO Manila. The CFO-OVRC is located at the 2/F of the CFO building where the PDOS sessions are conducted. It started operations in February 2017 until September 2018.



*Aside from their registration with CFO, permanent migrants can also exercise their right of suffrage in their respective host countries through CFO's Overseas Voters Registration Center.*

#### **7. 24/7 Hi-Definition (HD) CCTV Security**



The CFO recognizes the importance of a Closed Circuit Television (CCTV) in maintaining security and safety of all people within its premises. The office's CCTV cameras record high resolution images in strategic areas on a 24/7 basis. In accordance with industry practice, the recording has a shelf life of 31 days or a month.

#### **8. Restrooms**

Client restrooms were renovated to include installation of new floor and wall tiles, urinals and wash areas. Each restroom is provided with tissue and has an installed soap dispensers. Overhead exhaust fans are a standard for each of the restrooms. The Women's restroom located in the third floor where the Guidance and Counselling sessions are conducted is specifically equipped with a diaper changing station.

